

# Talking with Tech Leads

Gotopia (Nov 2020)

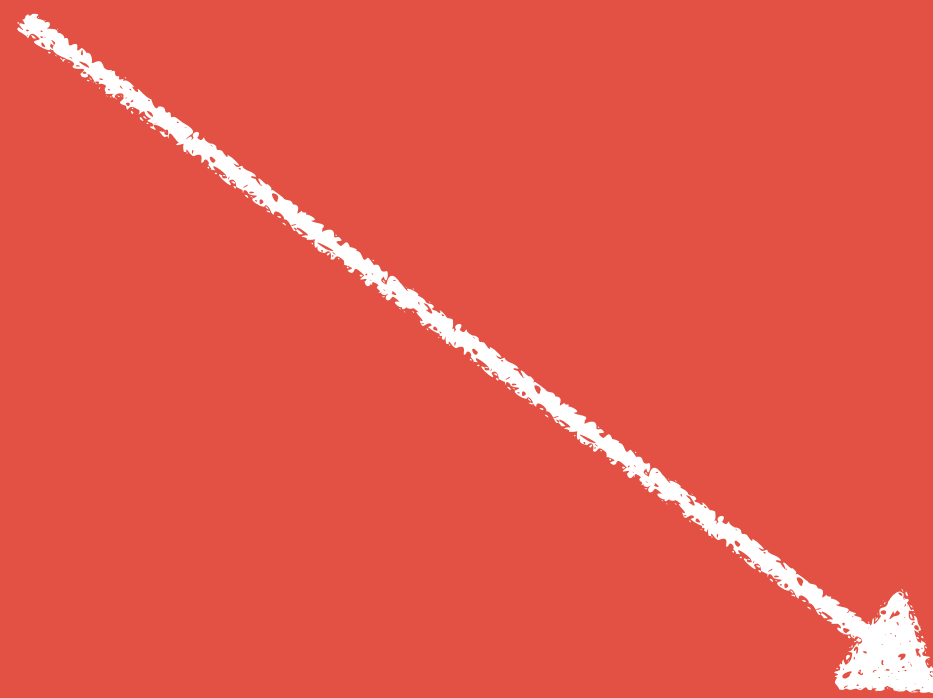
@patkua



# Questions?

<http://sli.do>

#GOTO-TWTL





# Patrick Kua

## ~20 years experience

Agile Software Development

Organisational Change

Systems Thinking

Technical Leadership Development

#Architect #Developer #Coach #Leader #CTO

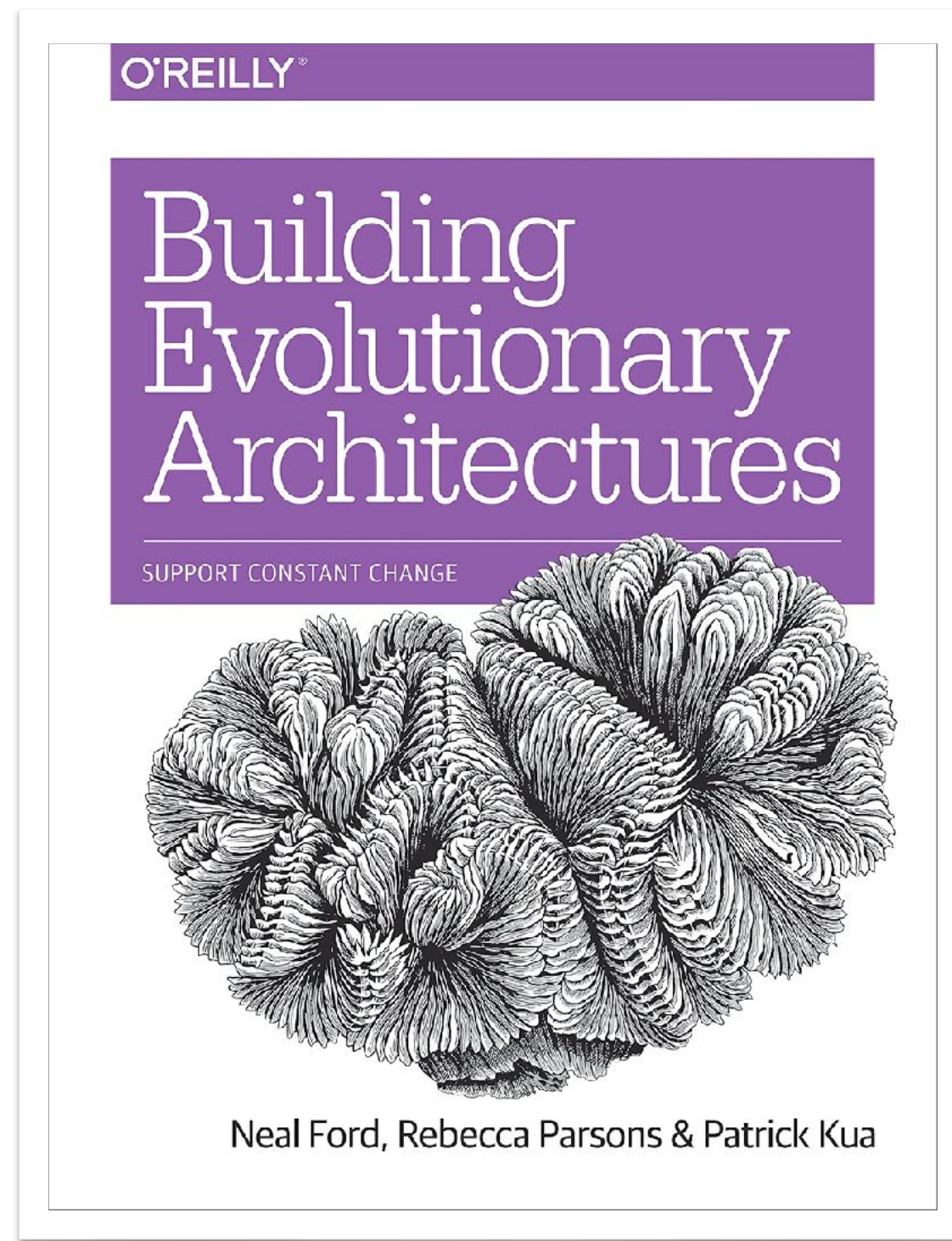
#Life-long learner #Author #Speaker

@patkua

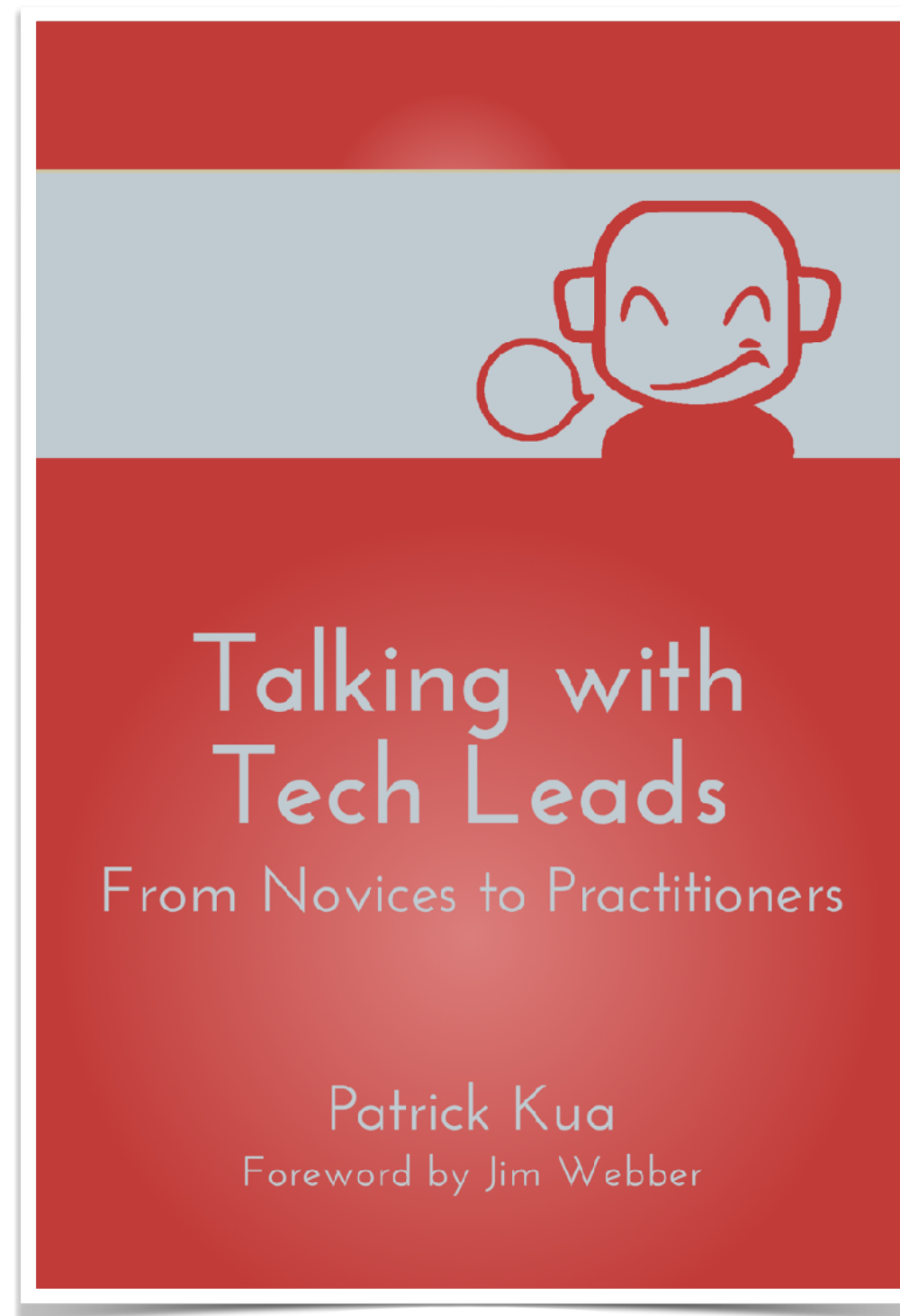
Q&A sli.do #GOTO-TWTL



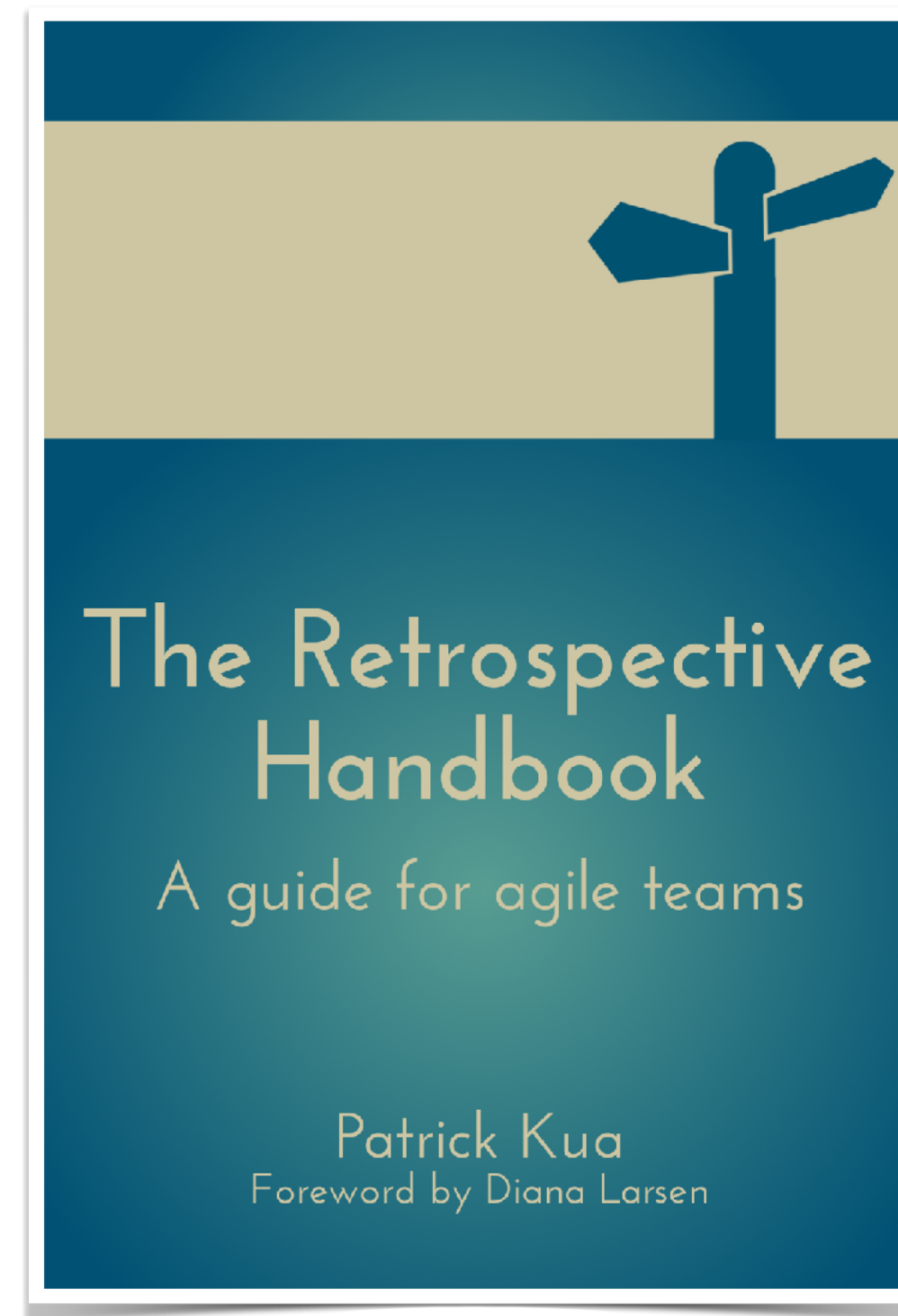




[thekua.io/evolarch](https://thekua.io/evolarch)



[thekua.io/twtl](https://thekua.io/twtl)



[thekua.io/retrobook](https://thekua.io/retrobook)

#Architect #Developer #Coach #Leader #CTO  
#Life-long learner #Author #Speaker

@patkua

Q&A sli.do #GOTO-TWTL





# Level Up



A curated newsletter for  
leaders in tech

<http://levelup.patkua.com>

# "Shortcut to Tech Leadership"

Guided, half-day online workshop

<http://patkua.com/tlworkshop>

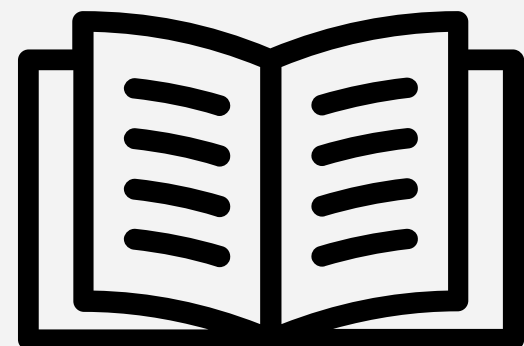


@patkua

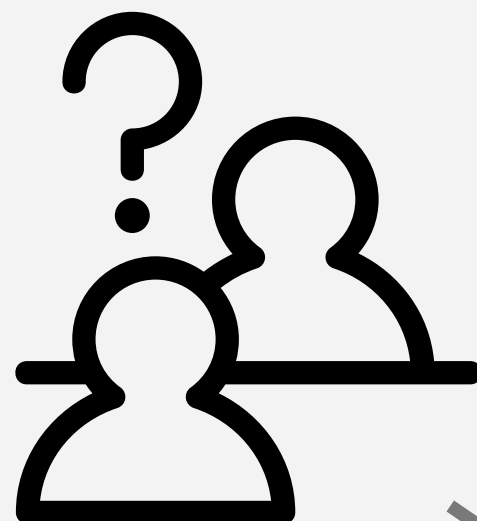
Q&A sli.do #GOTO-TWTL



# Archetypical Story



## Surprises & Struggles



What is a Tech Lead?



A Great Tech Lead





Lessons Learned







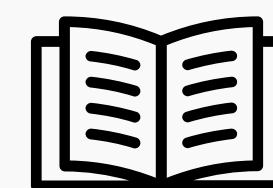
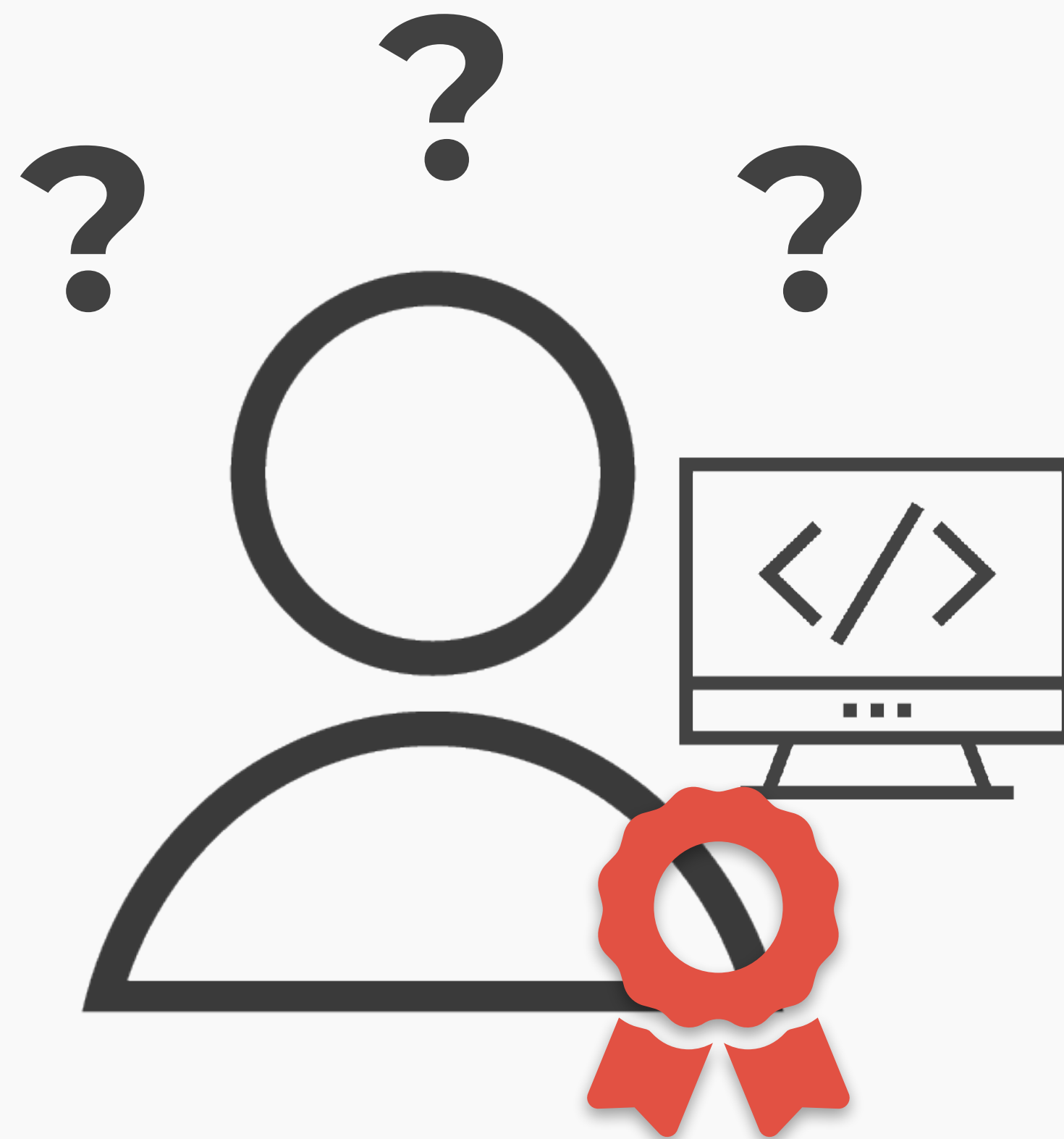


1. Want to be “Promoted”
2. “Ready” for promotion







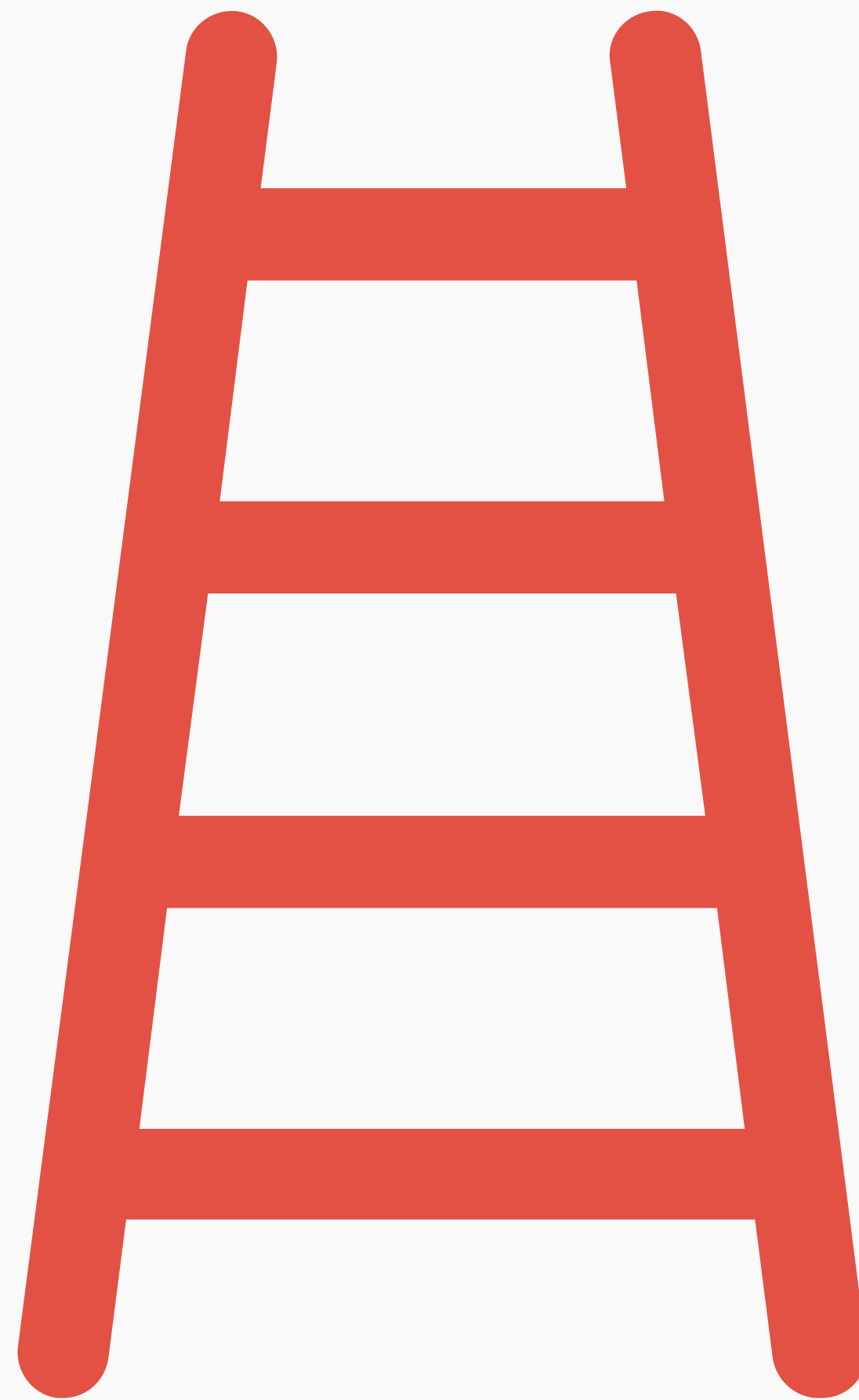




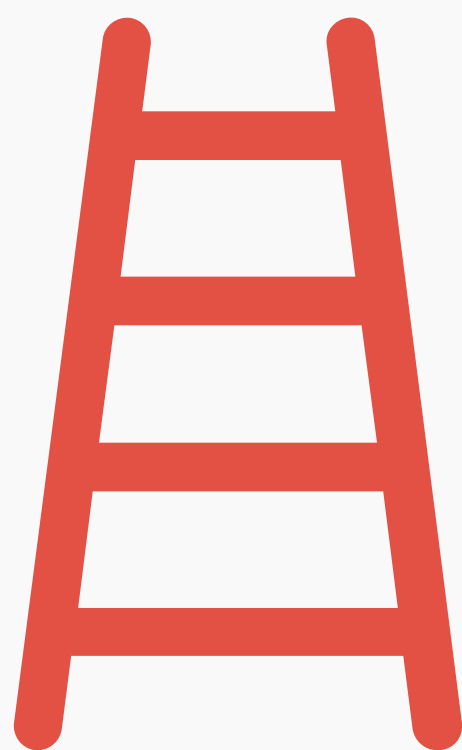


# Lesson #1

The Tech Lead is not a promotion. It's a role change



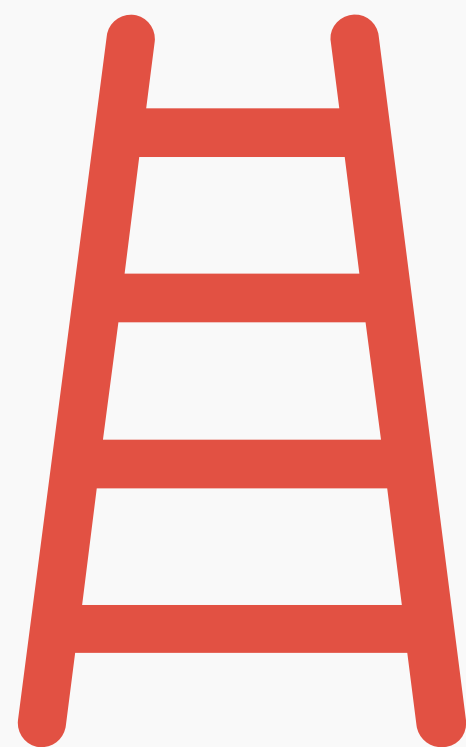




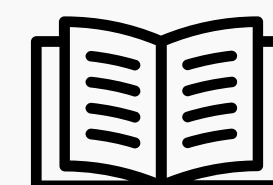
@patkua

Q&A sli.do #GOTO-TWTL

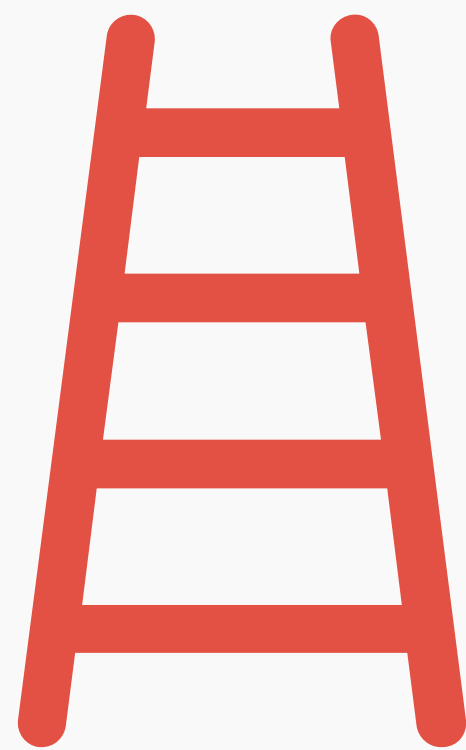




Role	Behaviour	Impact
Position	X	X
Position	X	X
Position	X	X
Position	X	X







Tech Lead

Senior  
Software Engineer

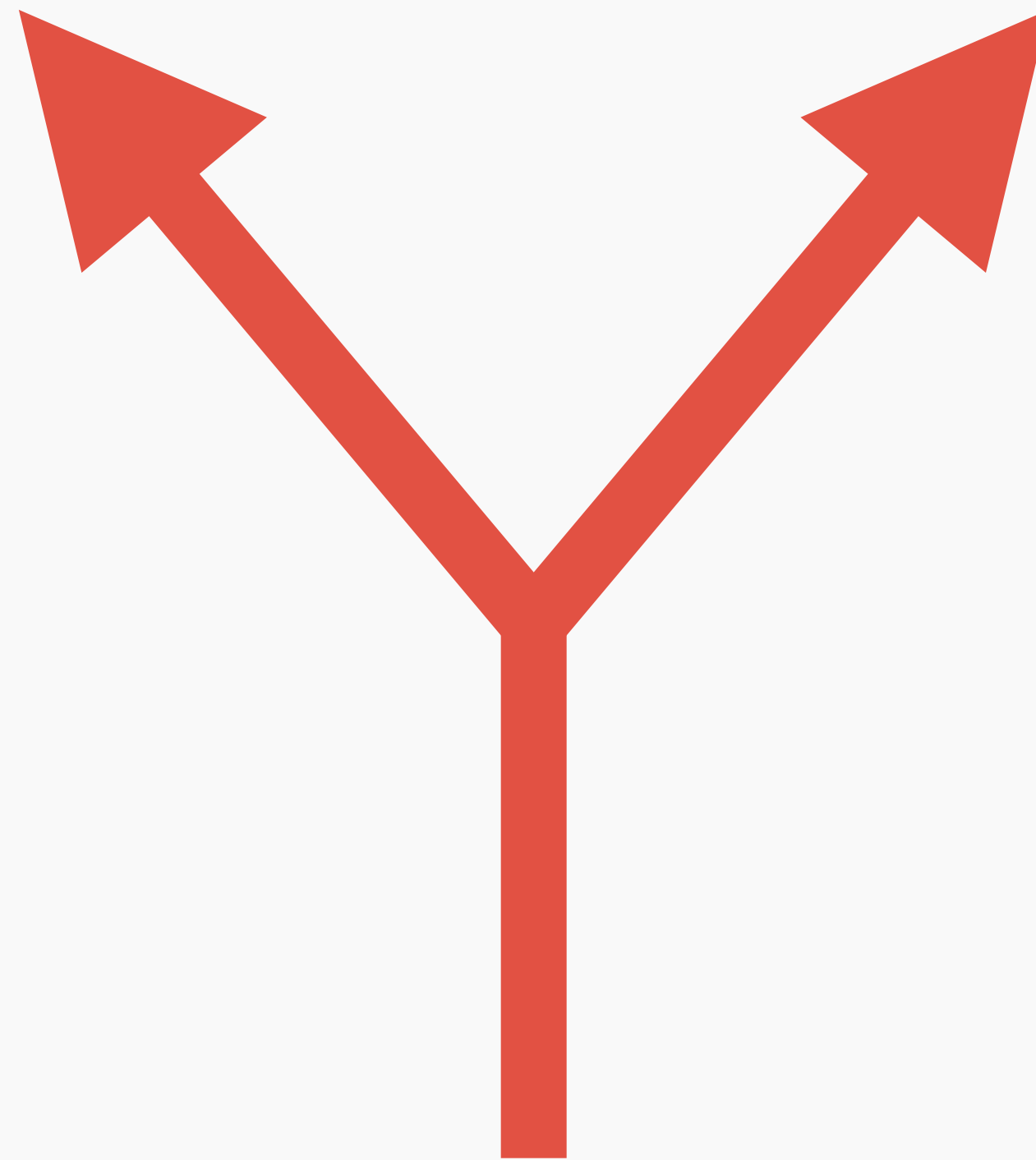
Software Engineer

Junior  
Software Engineer

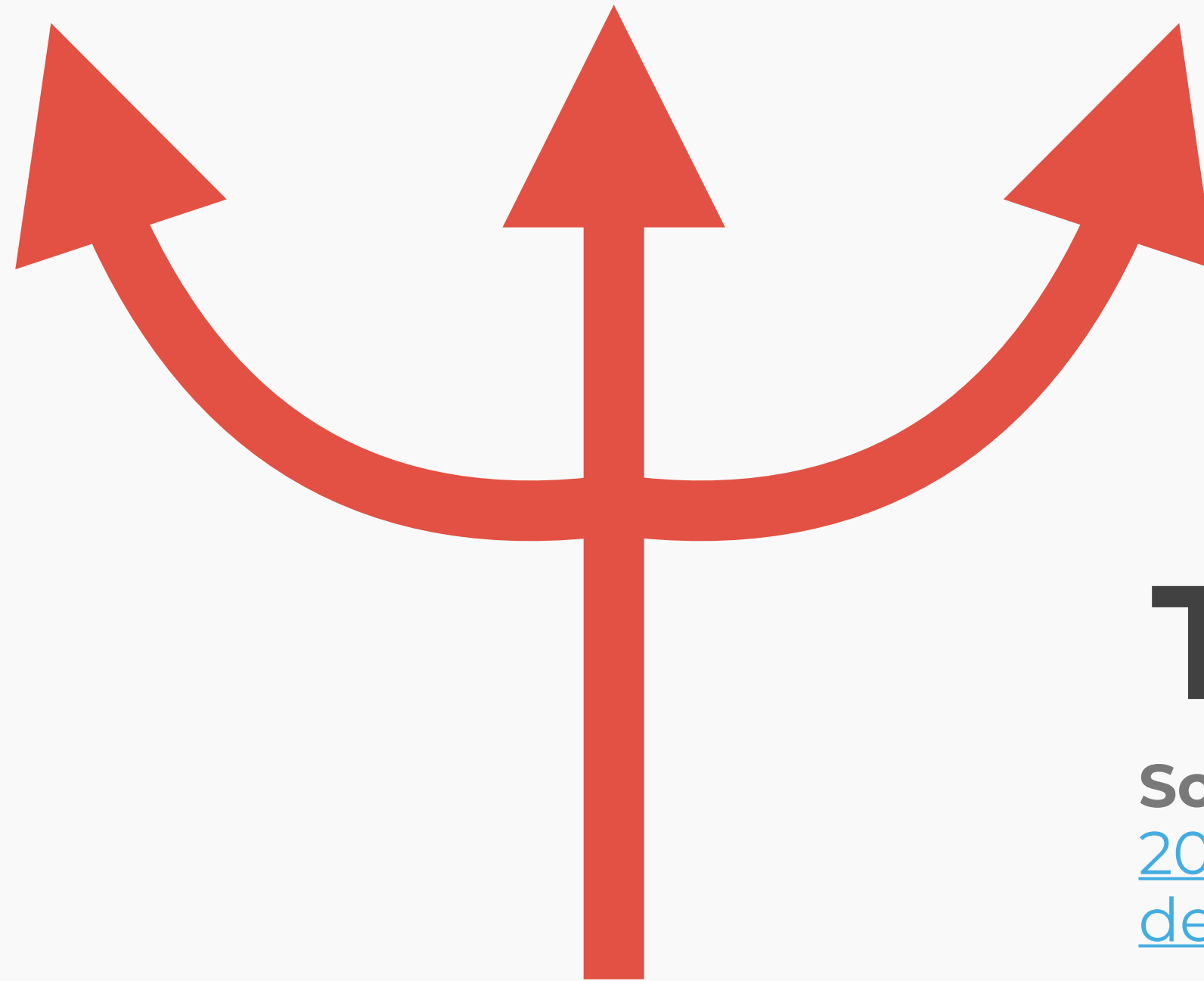


Individual  
Contributor

Management



Technical      Individual      Management  
Leader      Contributor



## Trident Model

**Source:** <https://www.thekua.com/atwork/2019/02/the-trident-model-of-career-development/>

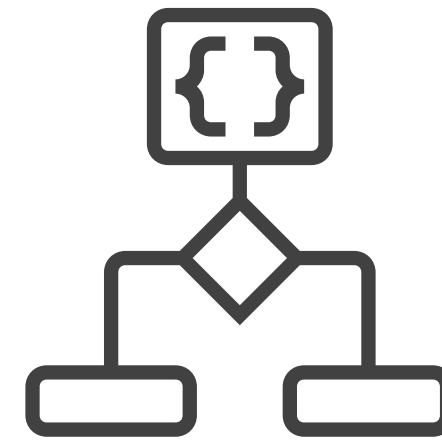




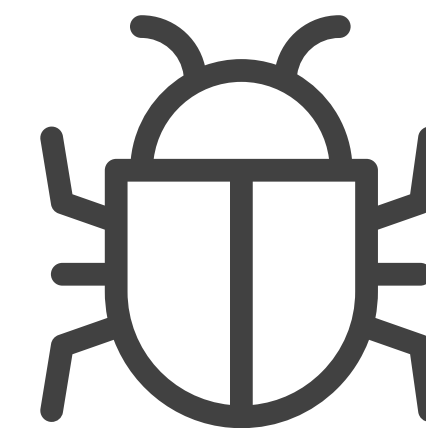
# Individual Contributor

70-80% time spent

“Executing, doing”



Designing



Testing

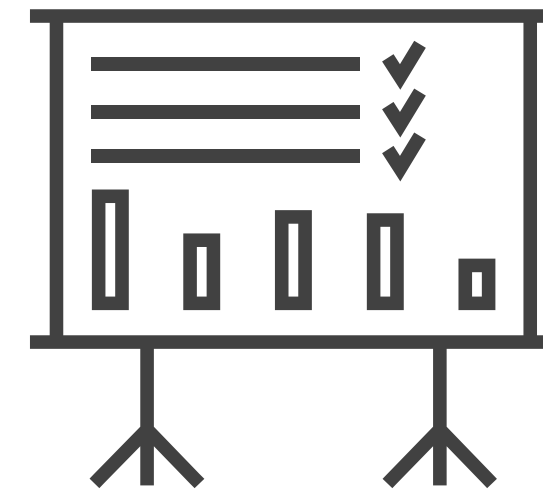


Coding

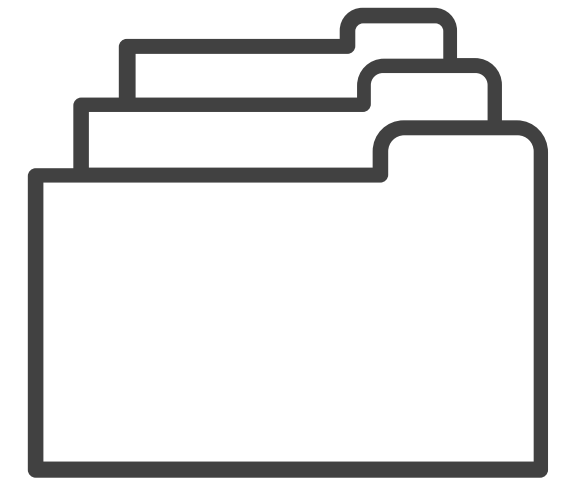
# Management

70-80% time spent

“Managing the system”



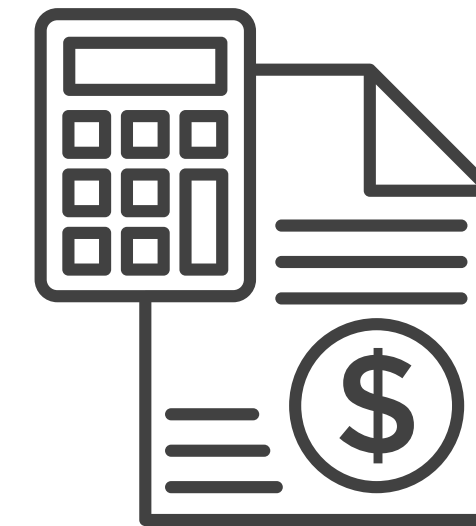
Planning



Organising



Supporting

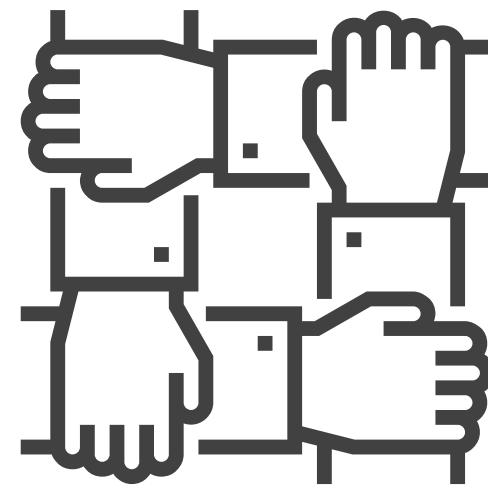


Budgeting

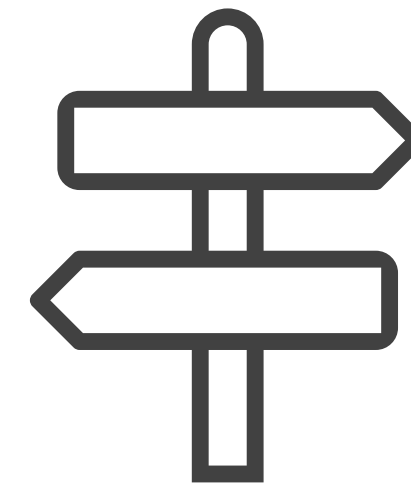
# Technical Leader

70-80% time spent

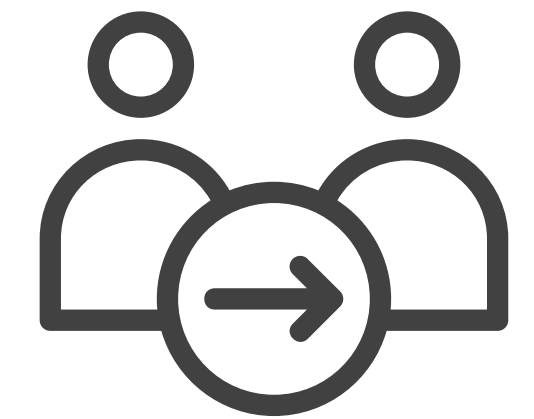
“Leading Technical Topics & Teams”



Aligning Team



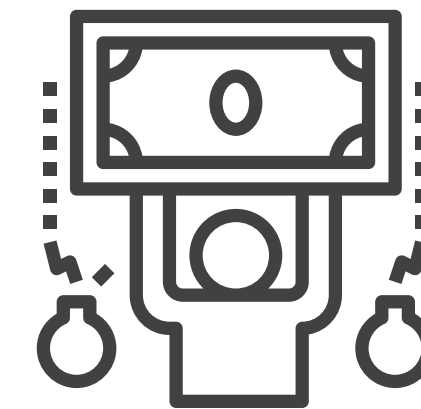
Technical Vision



Growing  
Technical  
Knowledge



Technical Risk  
Management



Tech Debt  
Management

What got you  
here, won't get  
you there

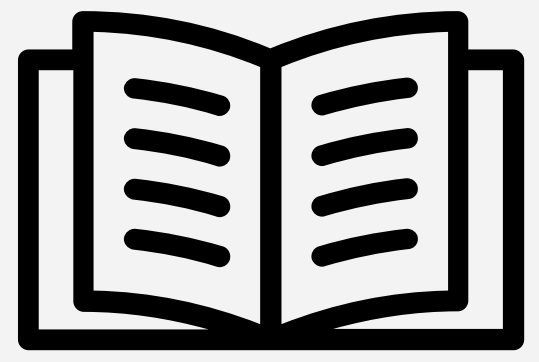
 **Top Tip!**



# Archetypical Story



Lessons Learned



Surprises & Struggles



What is a Tech Lead?



A Great Tech Lead



Archetypical Story





Lessons Learned

Surprises & Struggles



**What is a Tech Lead?**



A Great Tech Lead



# What is a Tech Lead?

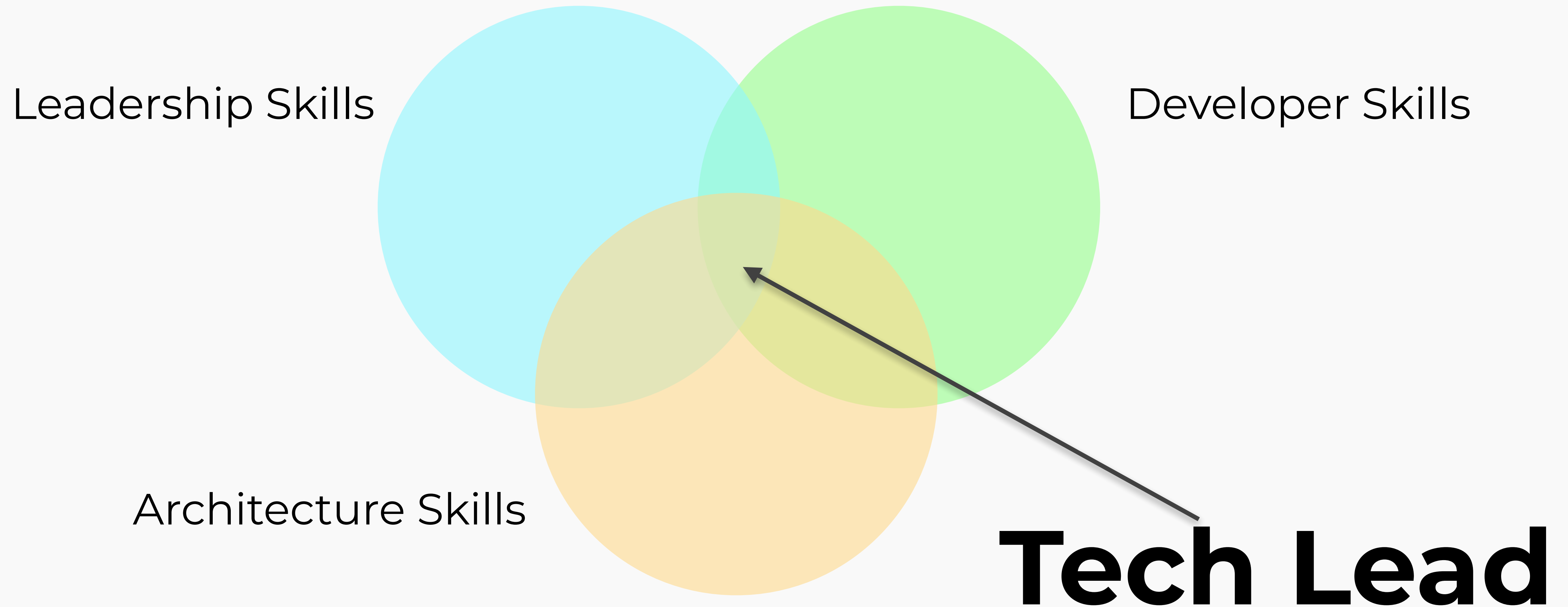


# @patkua's Definition

*“A Tech Lead is a software engineer, **responsible for leading** a development team, and responsible for the quality of its **technical deliverables**”*

Source: <https://www.thekua.com/atwork/2014/11/the-definition-of-a-tech-lead/>





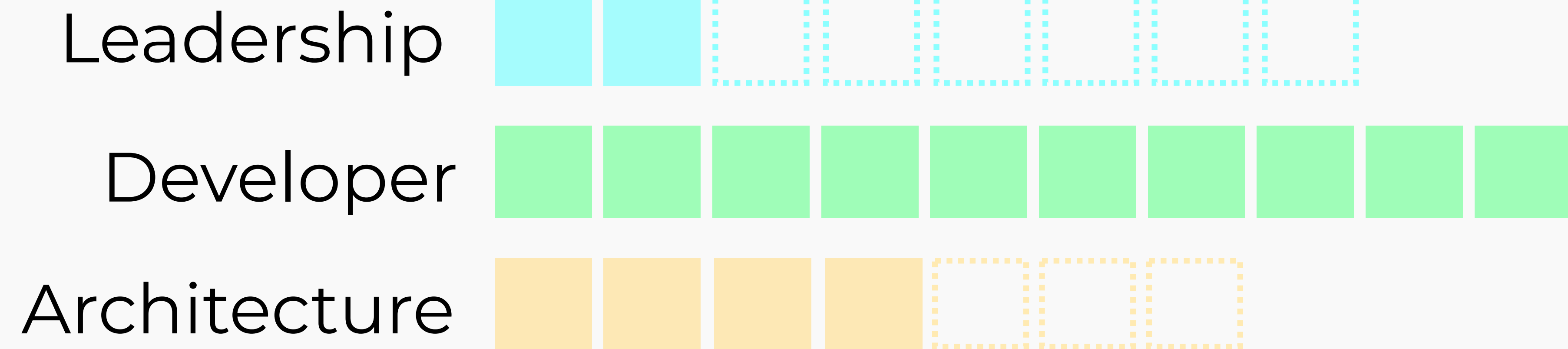
Source: <https://www.thekua.com/atwork/2015/06/tech-lead-circles-of-responsibility/>





## Lesson #2

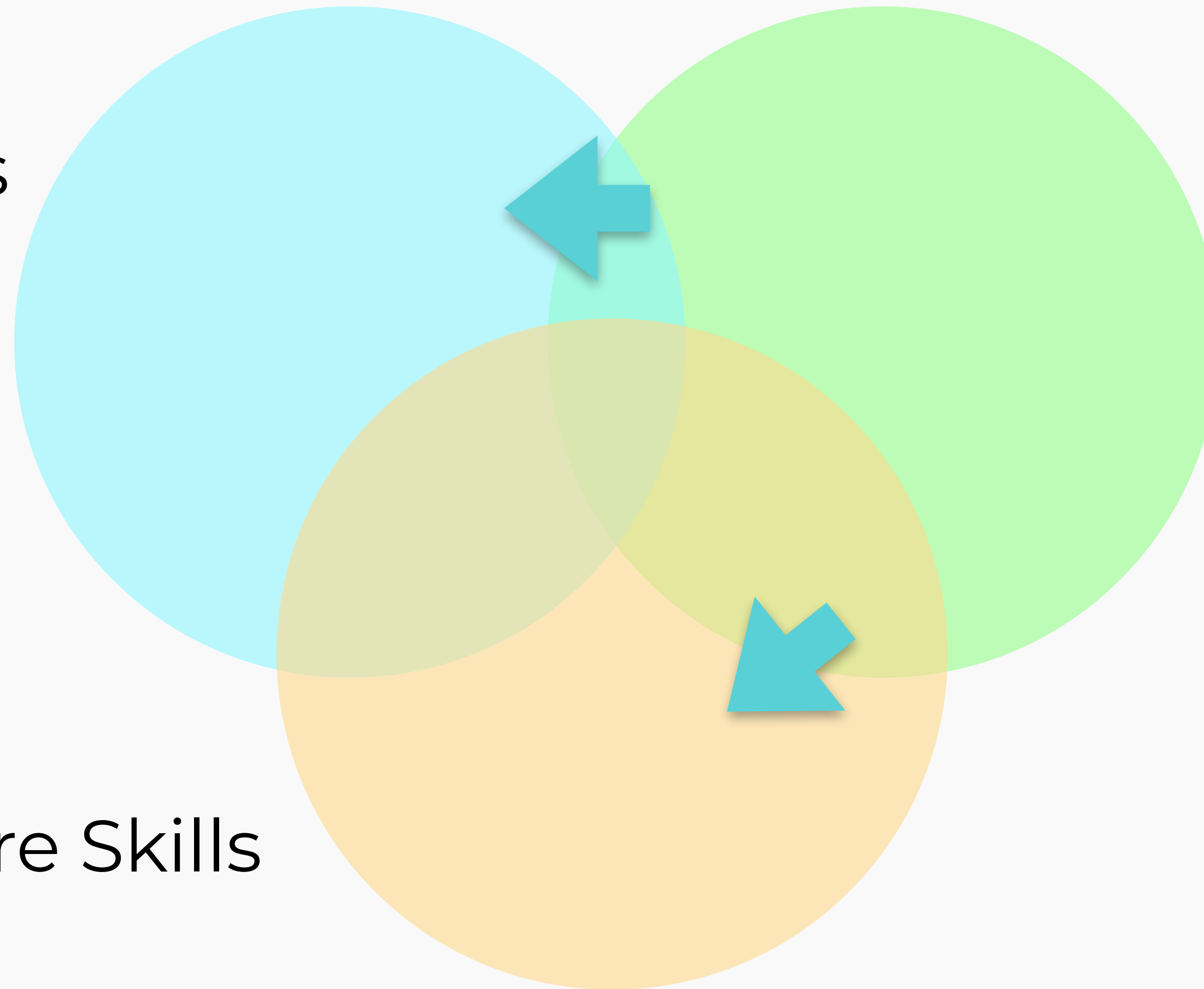
The Tech Lead role requires  
effective leadership skills



Leadership Skills

Developer Skills

Architecture Skills



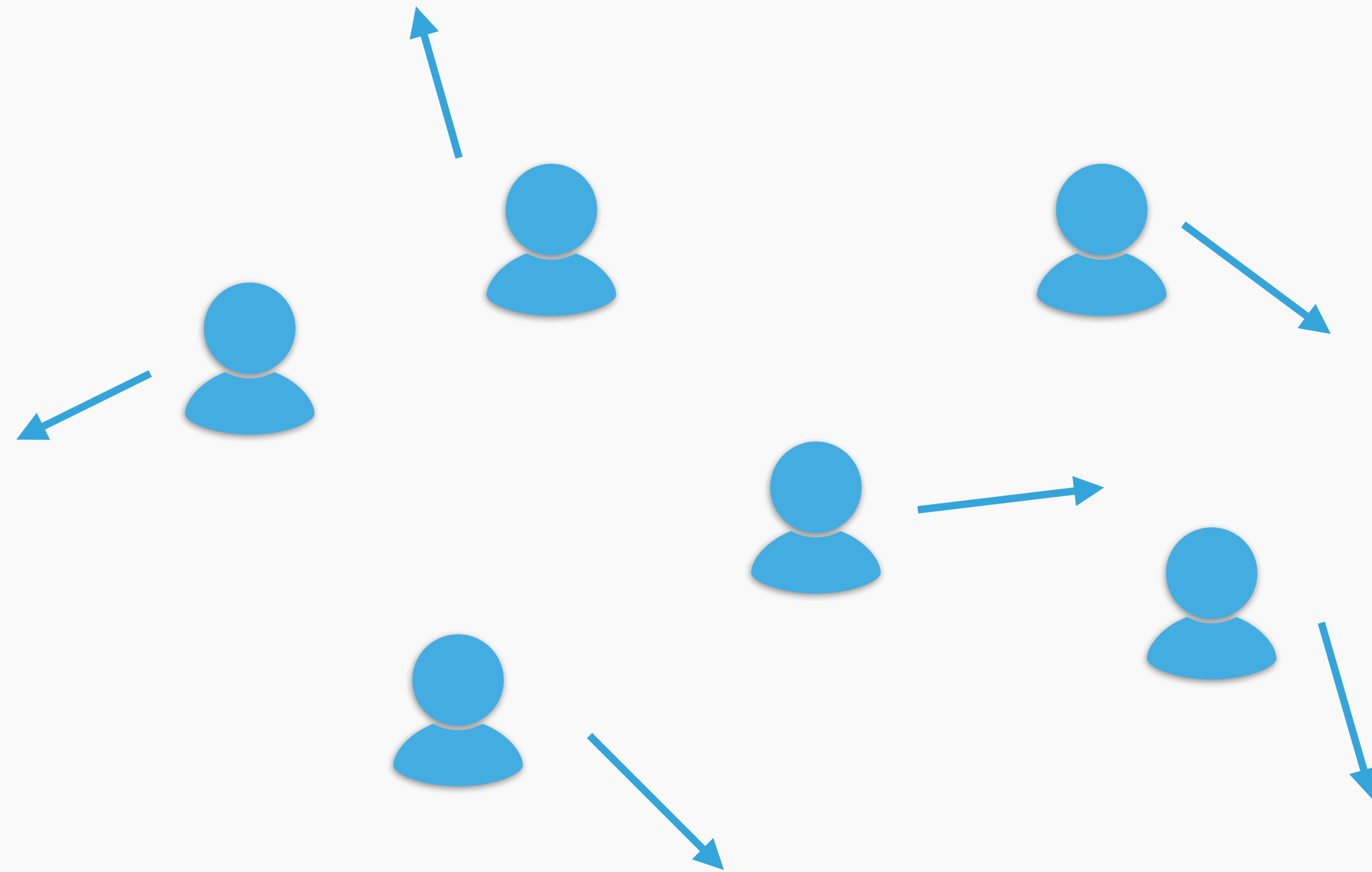
Source: <https://www.thekua.com/atwork/2015/06/tech-lead-circles-of-responsibility/>

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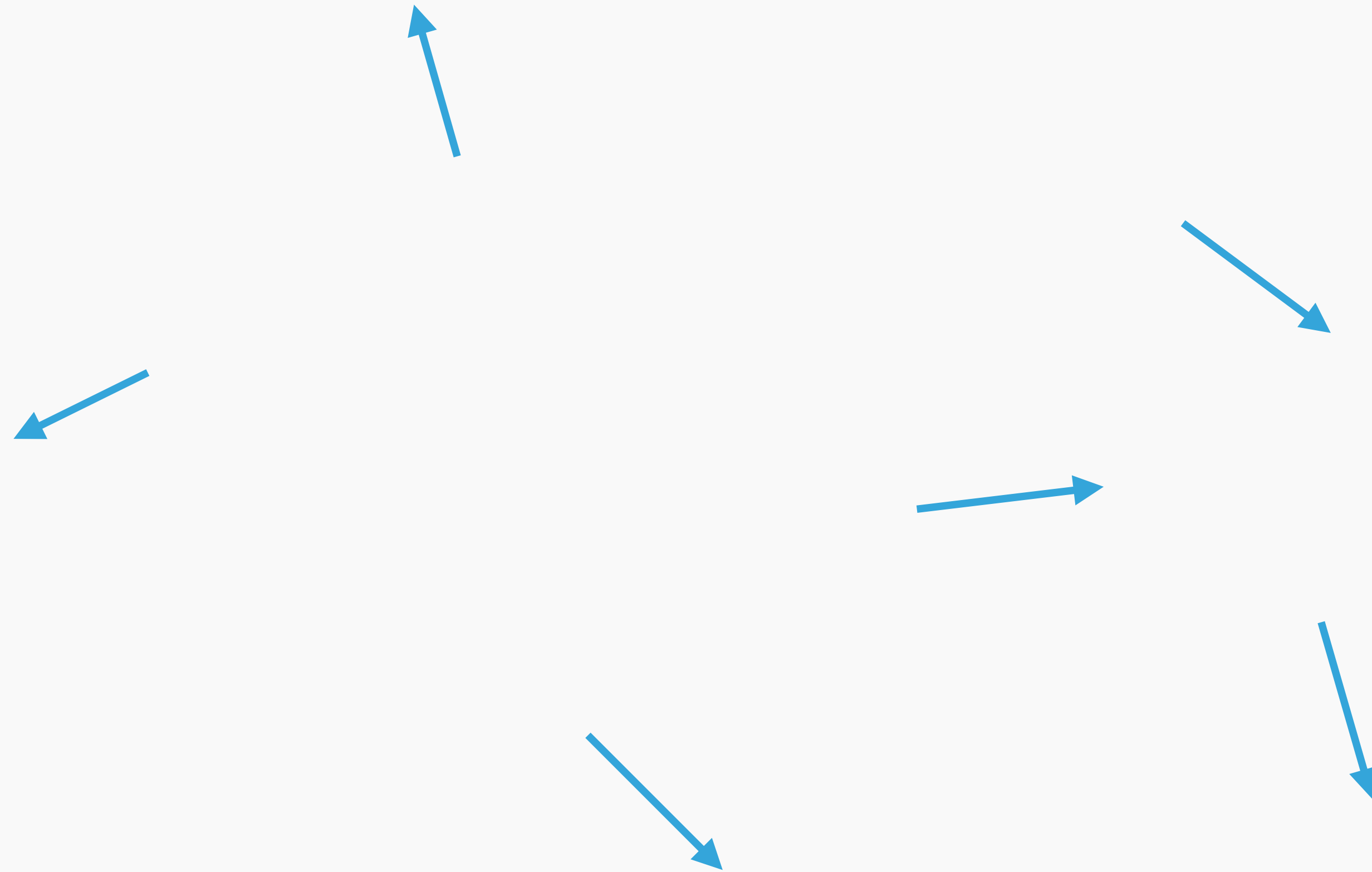
Q&A sli.do #GOTO-TWTL



# What does leadership look like?

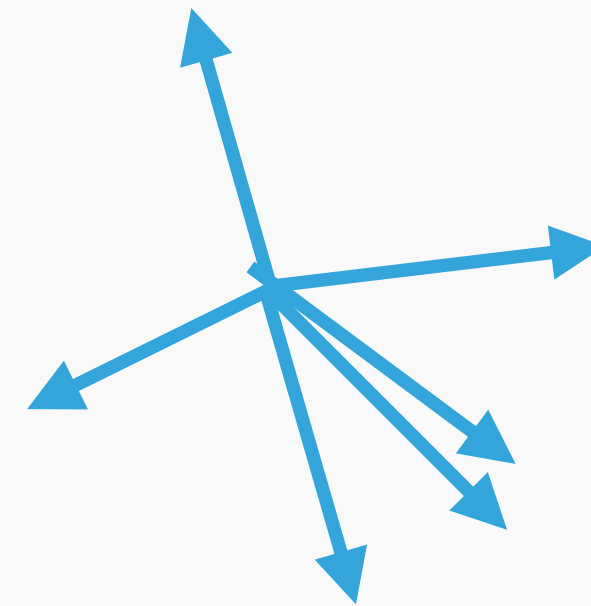


# What does leadership look like?

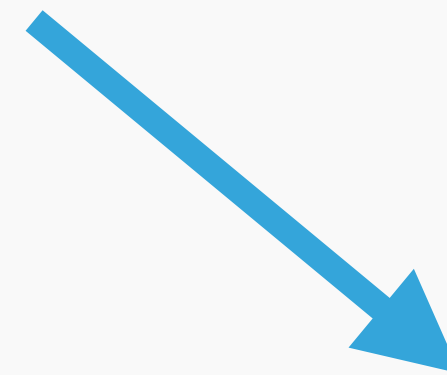




# What does leadership look like?



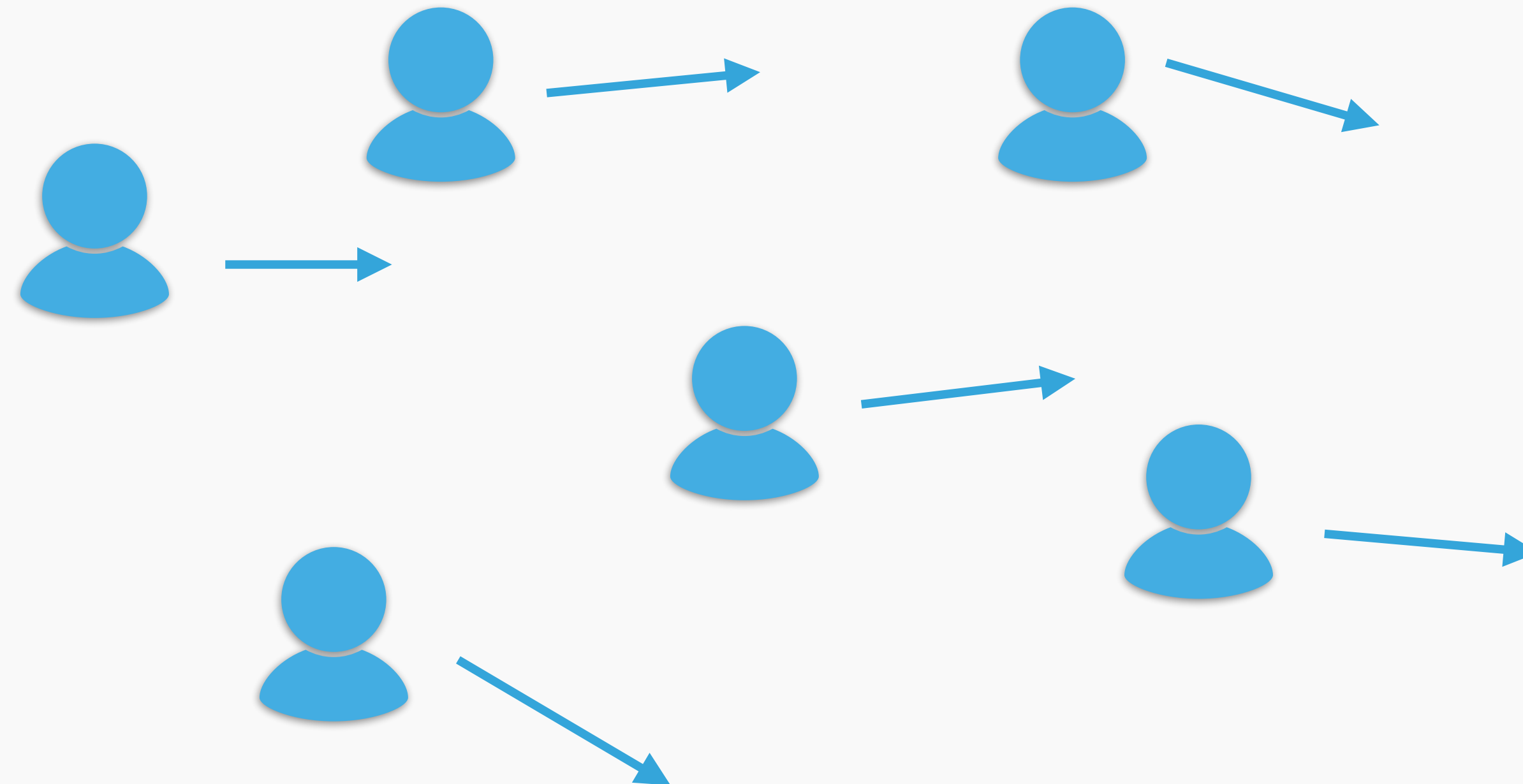
# What does <sup>ineffective</sup> leadership look like?



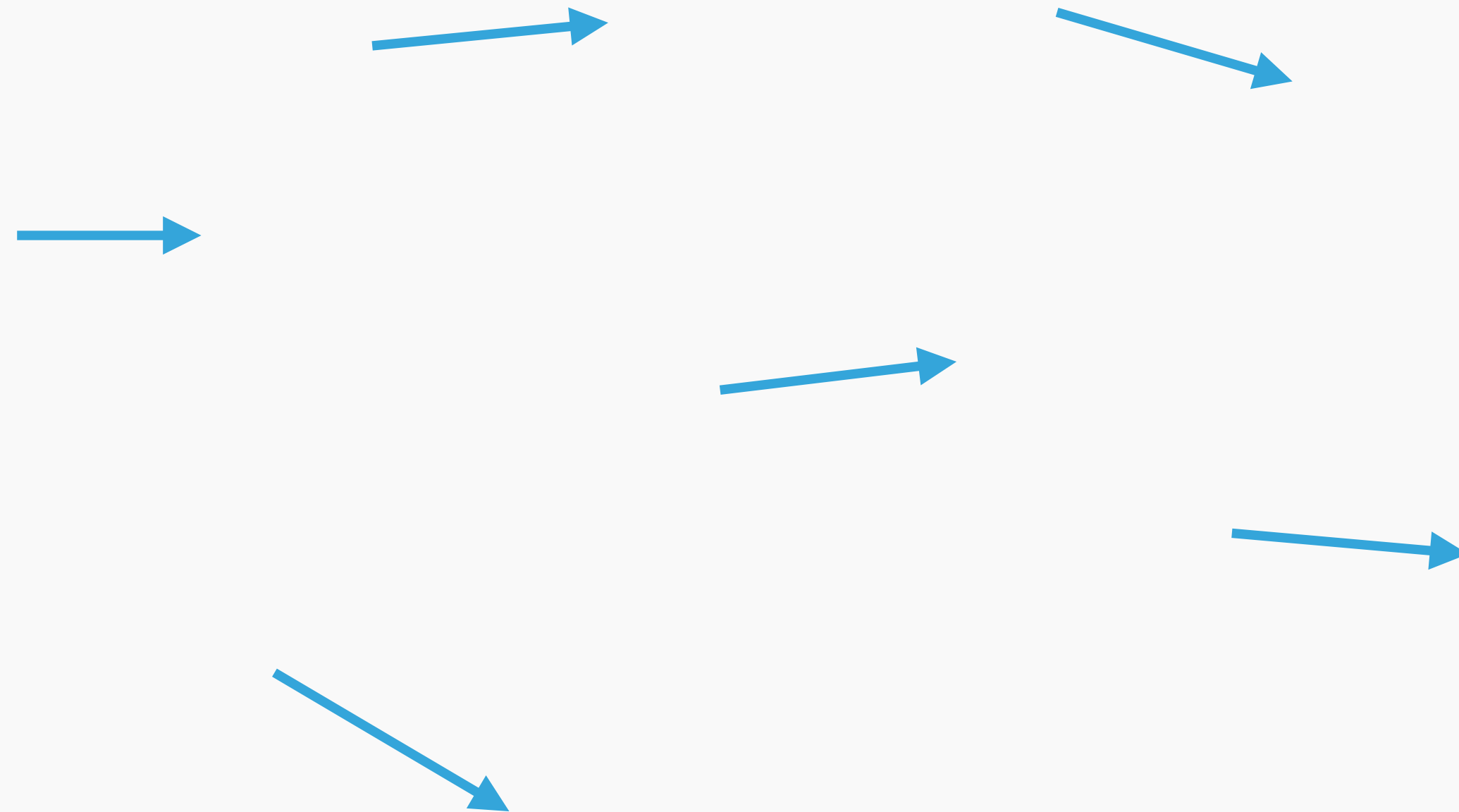
# What does <sup>ineffective</sup> leadership look like?



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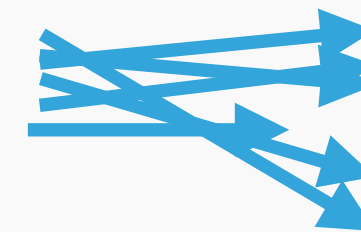


# What does <sup>ineffective</sup> leadership look like?

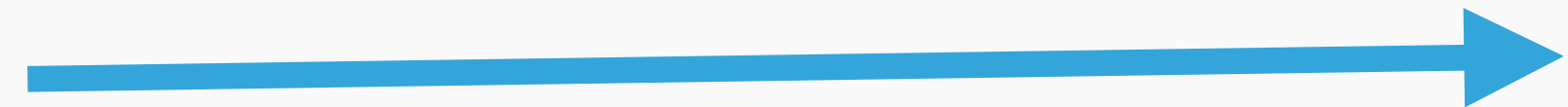




# What does <sup>ineffective</sup> leadership look like?



# What does <sup>ineffective</sup> leadership look like?



# My Tech Lead Test

Does the codebase look like it was written by a **single person**?

☐

Yes

☐

No

# Amount of Coding



At least **30%** of  
the time with the  
team

**Source:** Geek's Guide to Leading Teams

# How to shift?

1. Awareness
2. Training
3. Coaching
4. Practice



# Leadership Skills to Invest In

Empathy

Self-Awareness

Motivation

Conflict Resolution

Communication

Coaching

Feedback

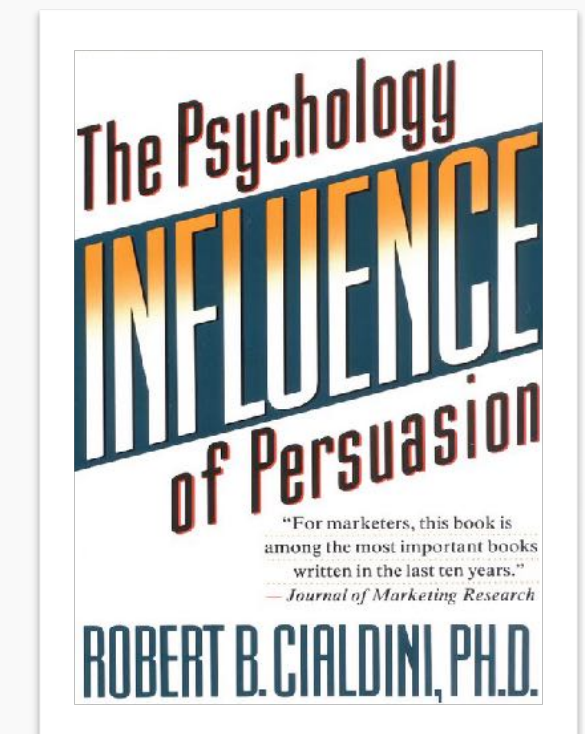
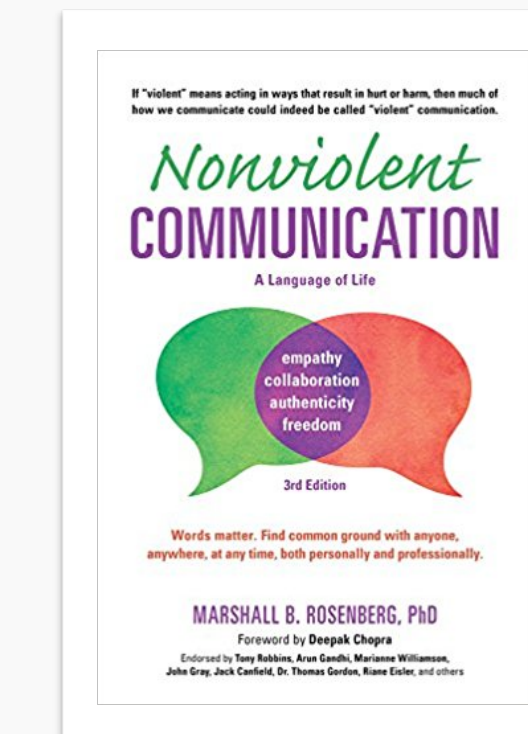
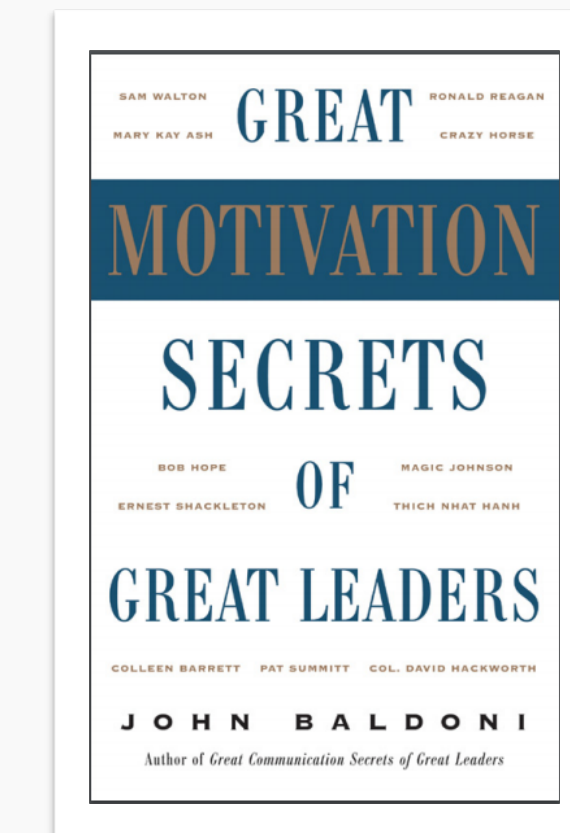
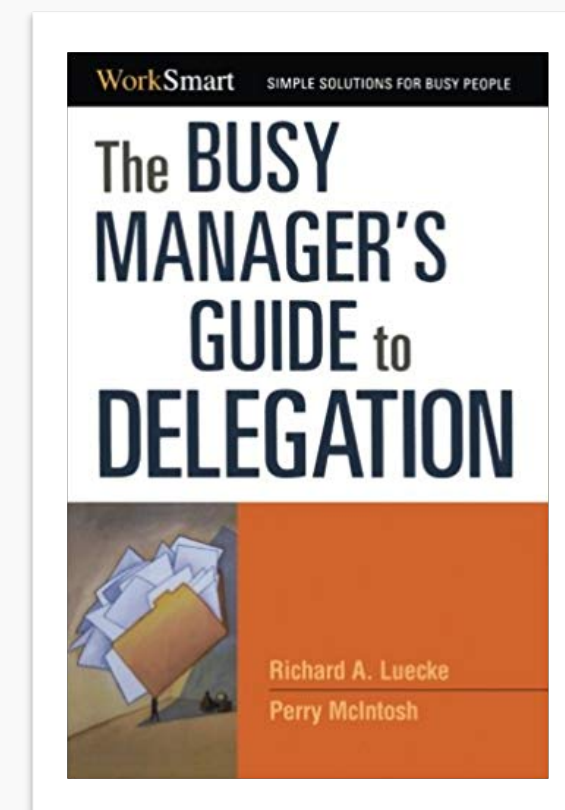
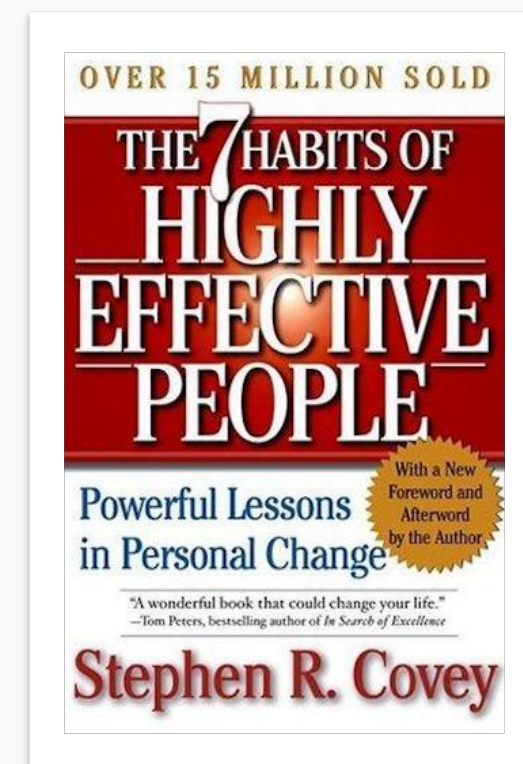
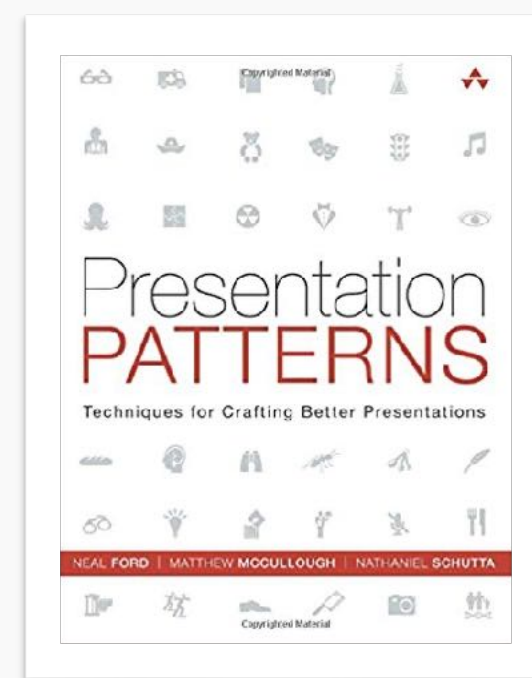
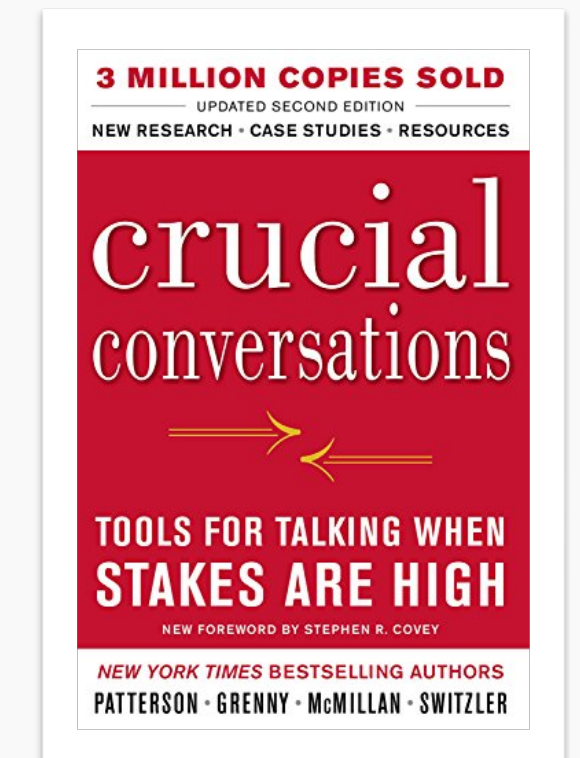
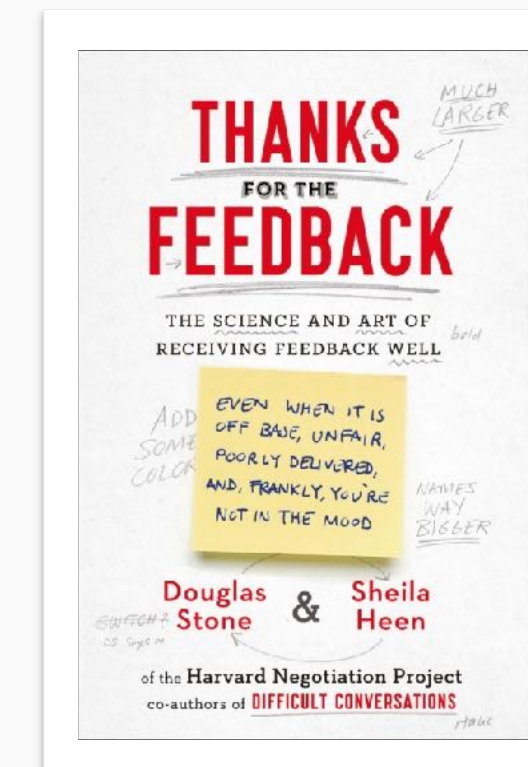
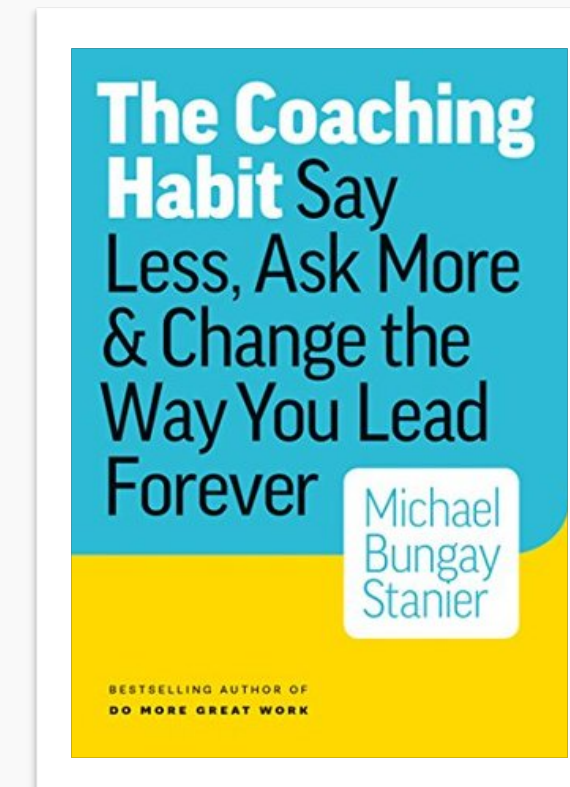
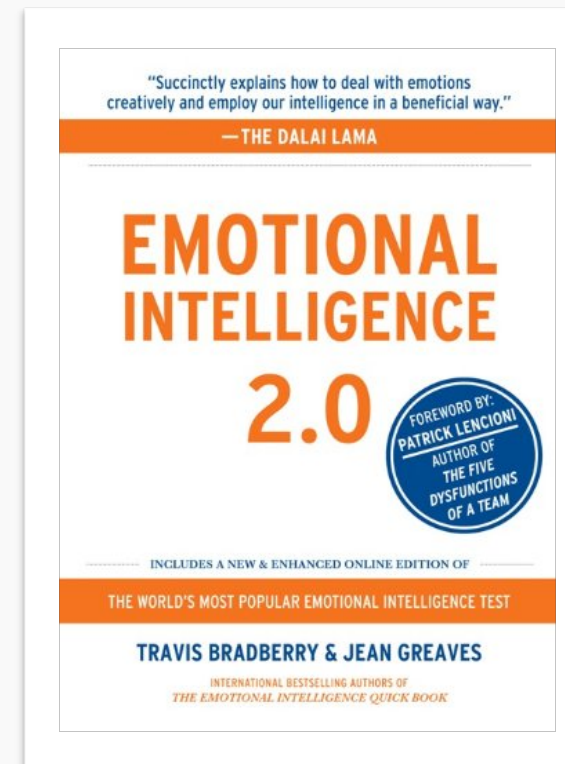
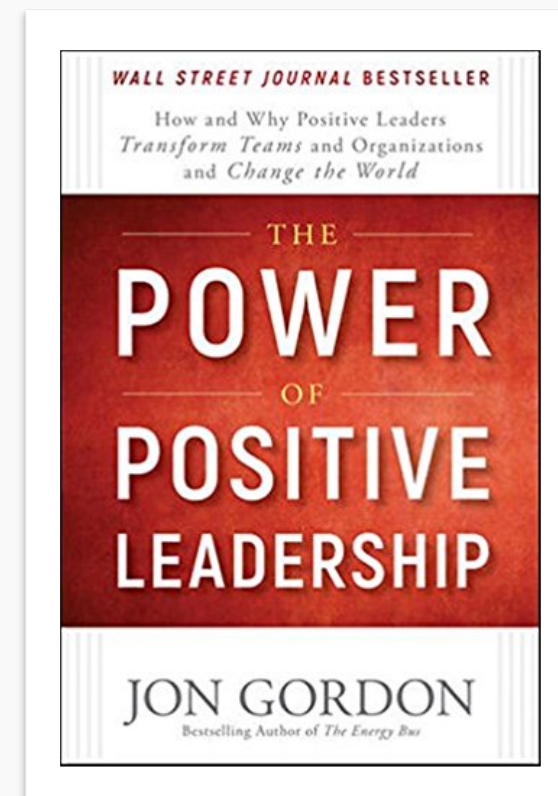
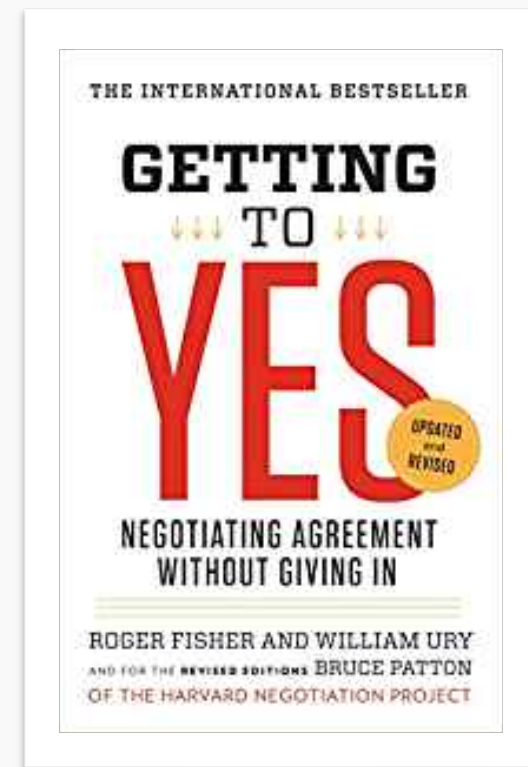
Influencing

Delegation





# Leadership Skills to Invest In



@patkua

Q&A sli.do #GOTO-TWTL





# Leadership Skills to Invest In

*“Reading is still the main way that I both learn new things and test my understanding.”*



# Leadership Skills to Invest In

*“Reading is still the main way that I both learn new things and test my understanding.”*

**- Bill Gates (2016)**

Source: <https://www.nytimes.com/2016/01/04/fashion/bill-gates-gates-notes-books.html>



## Lesson #3

Benefit from many resources on leadership. Be sure to practice

# Archetypical Story



## Surprises & Struggles



**What is a Tech Lead?**



A Great Tech Lead





Lessons Learned



Archetypical Story





Lessons Learned

Surprises & Struggles



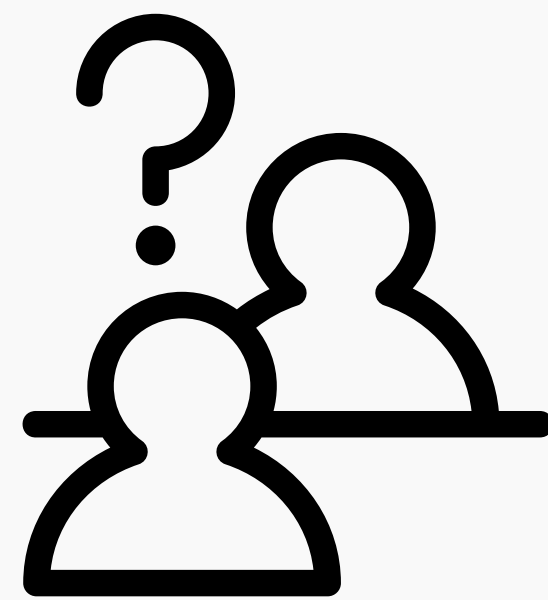
What is a Tech Lead?



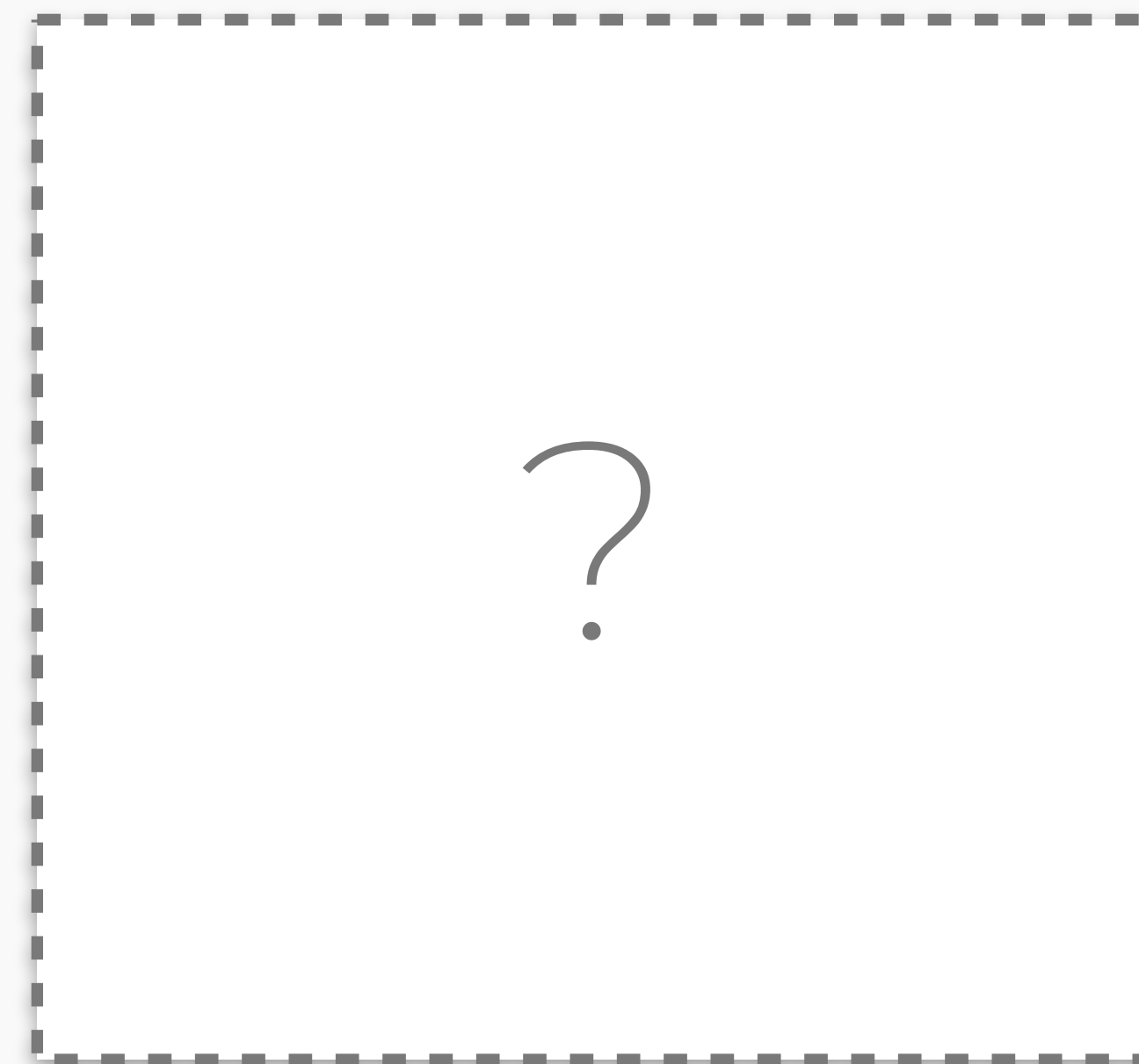
A Great Tech Lead

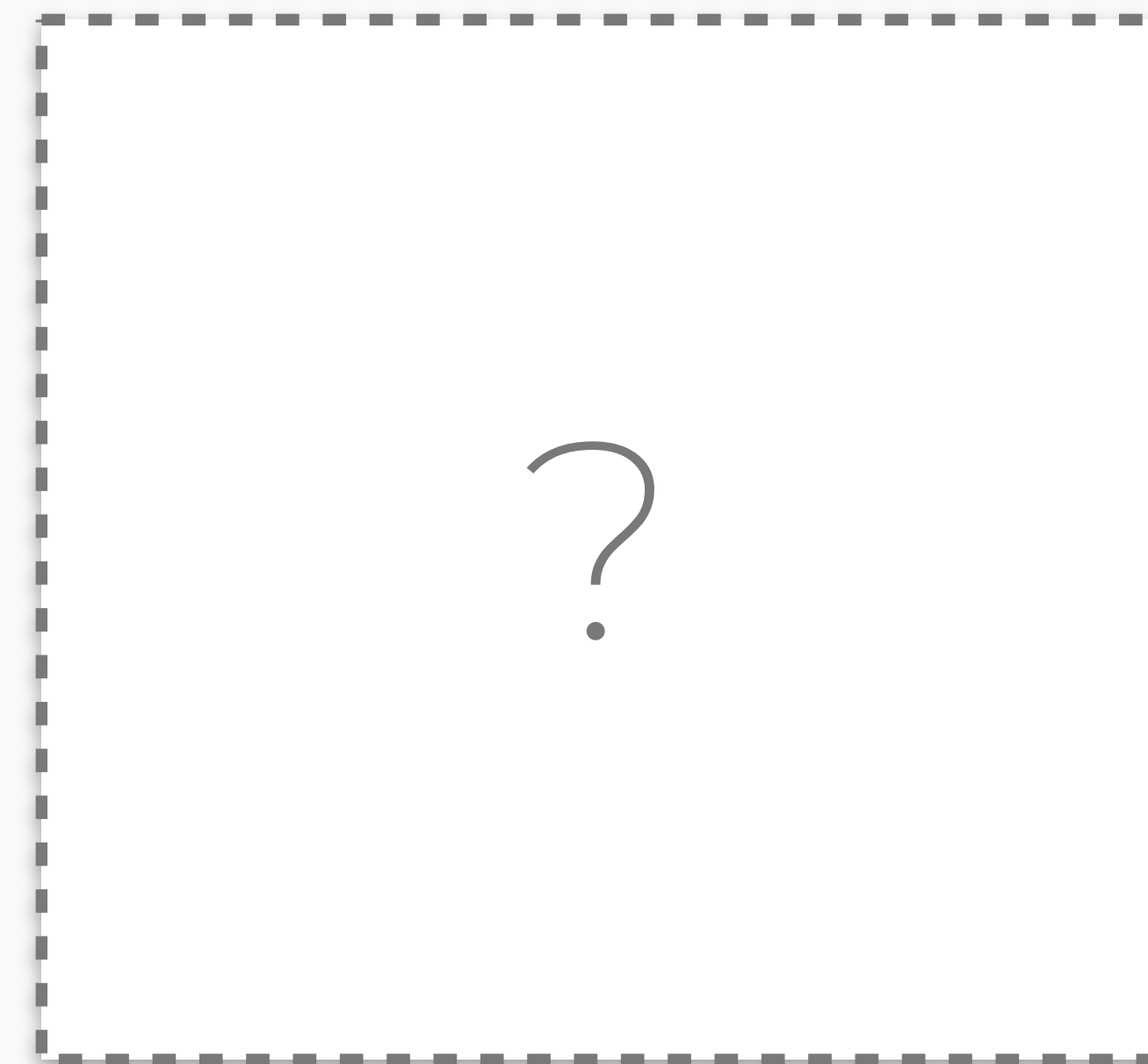
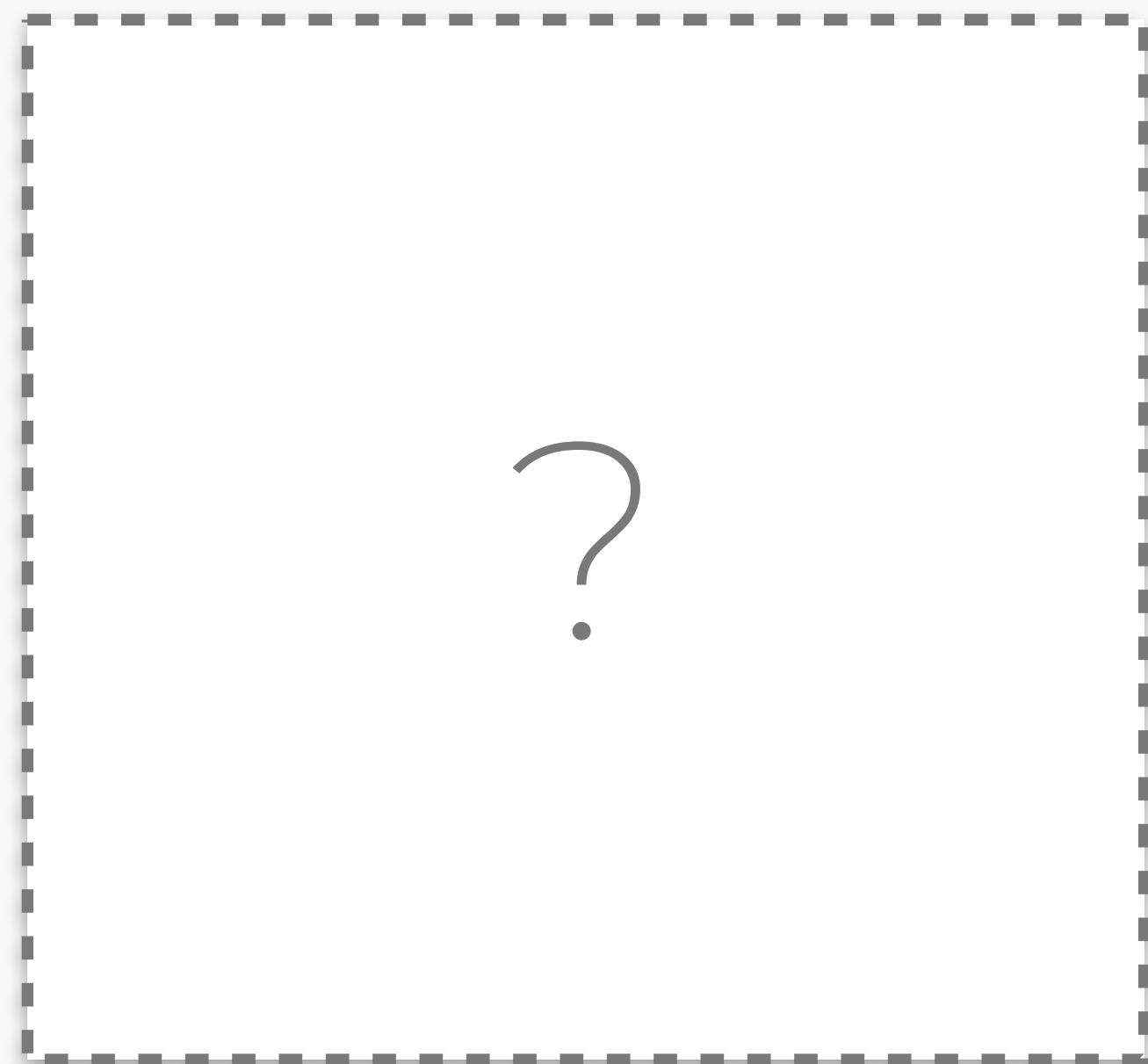
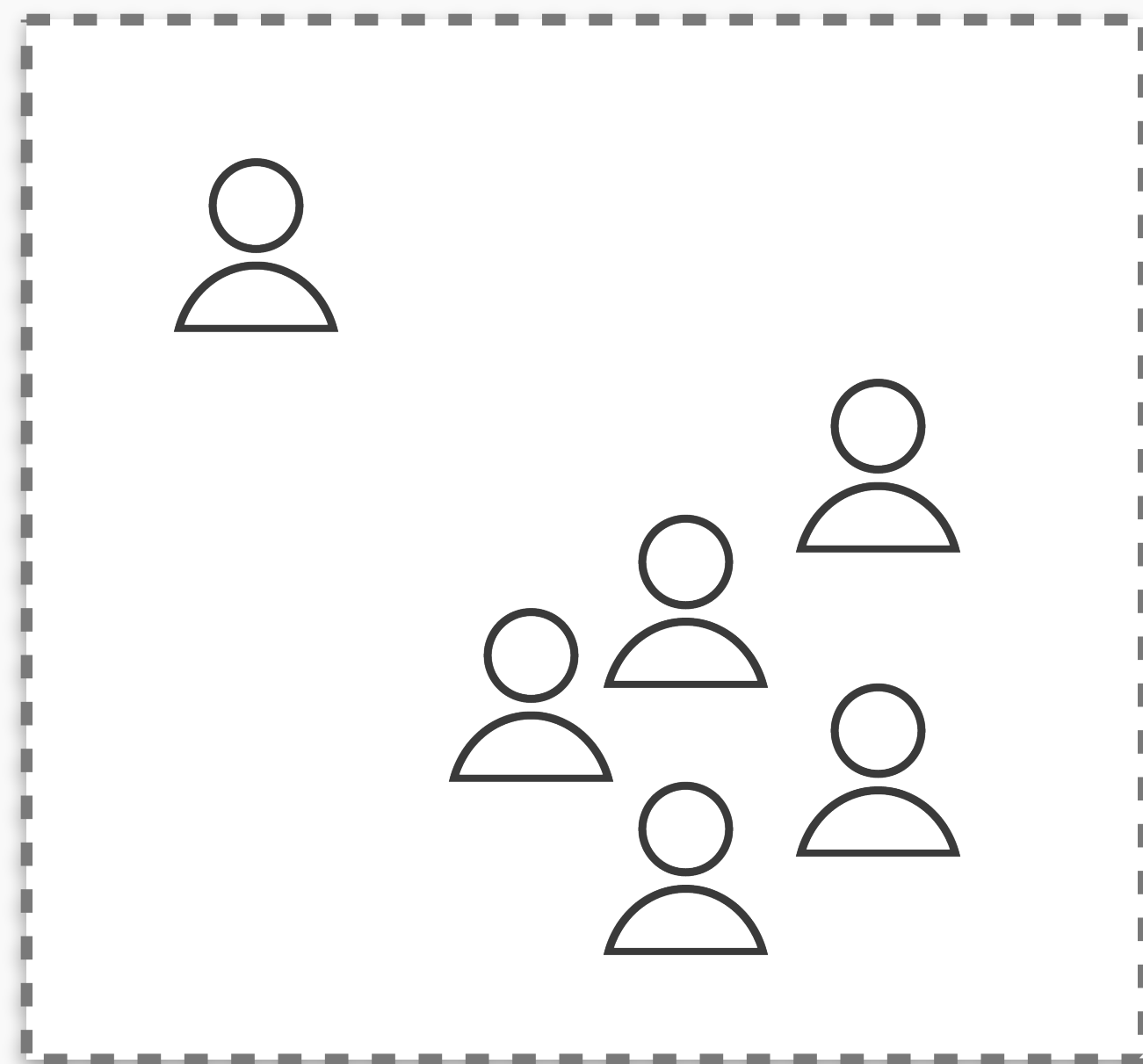


# Surprises & Struggles

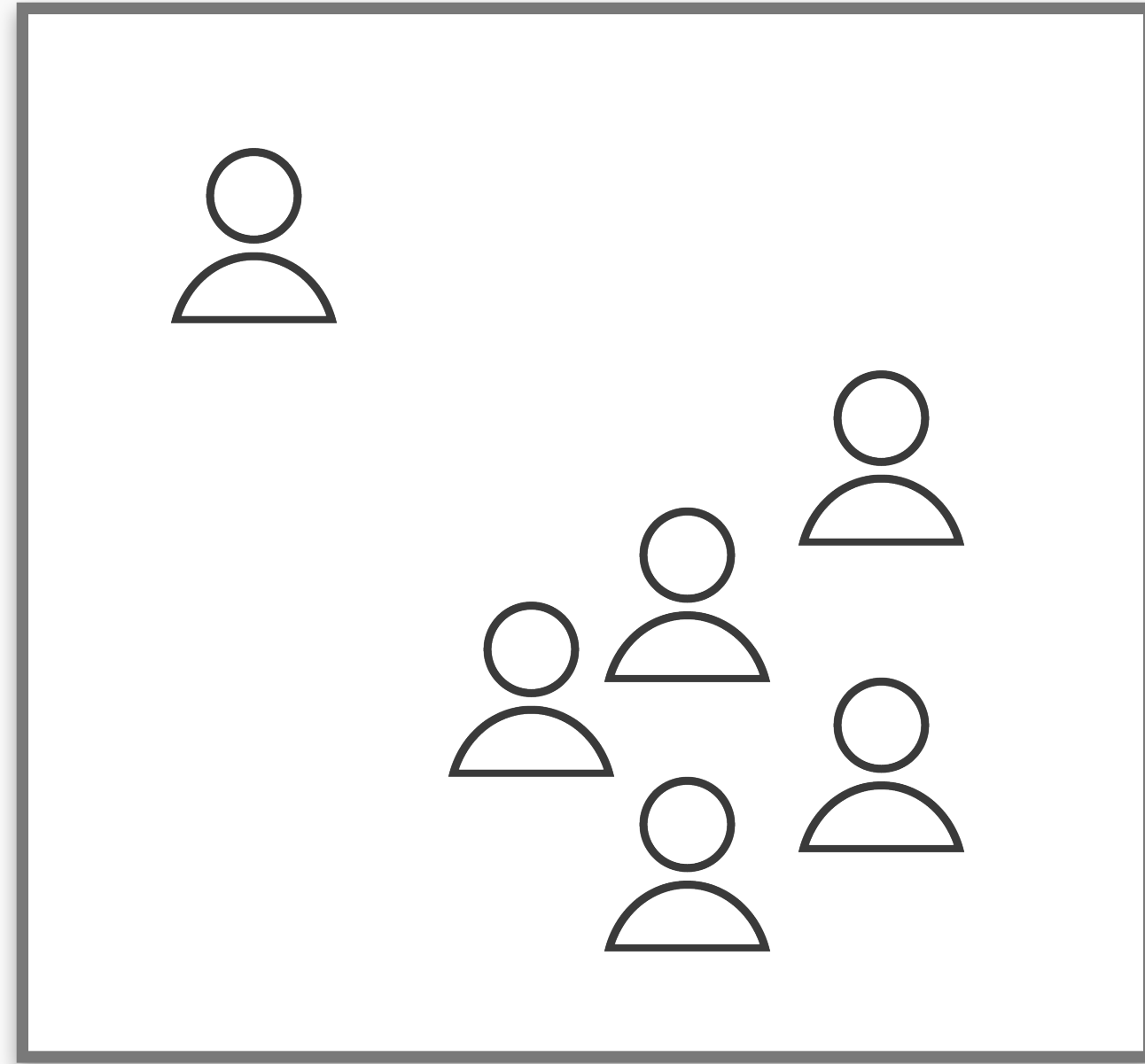








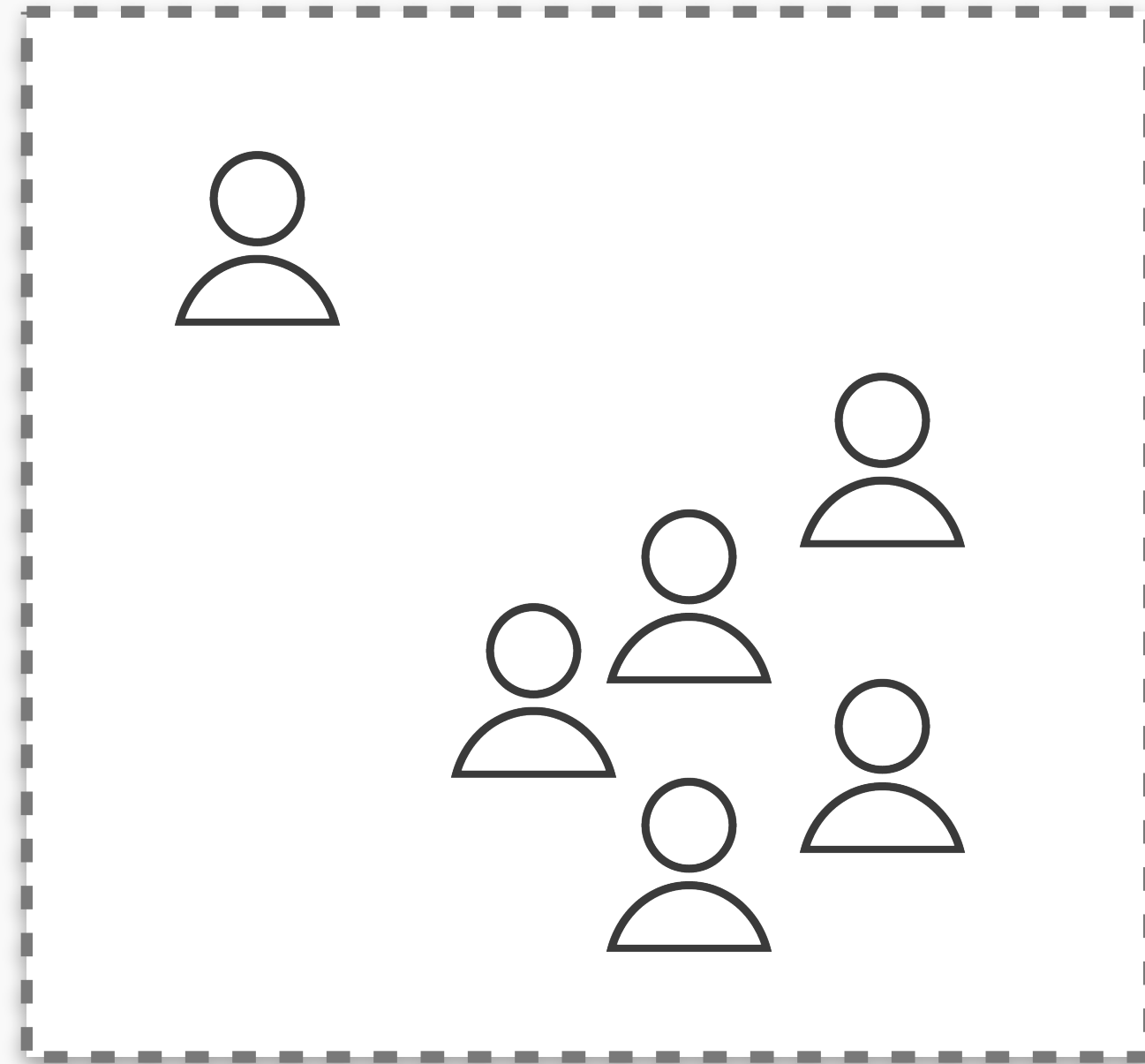
# Feeling Alone



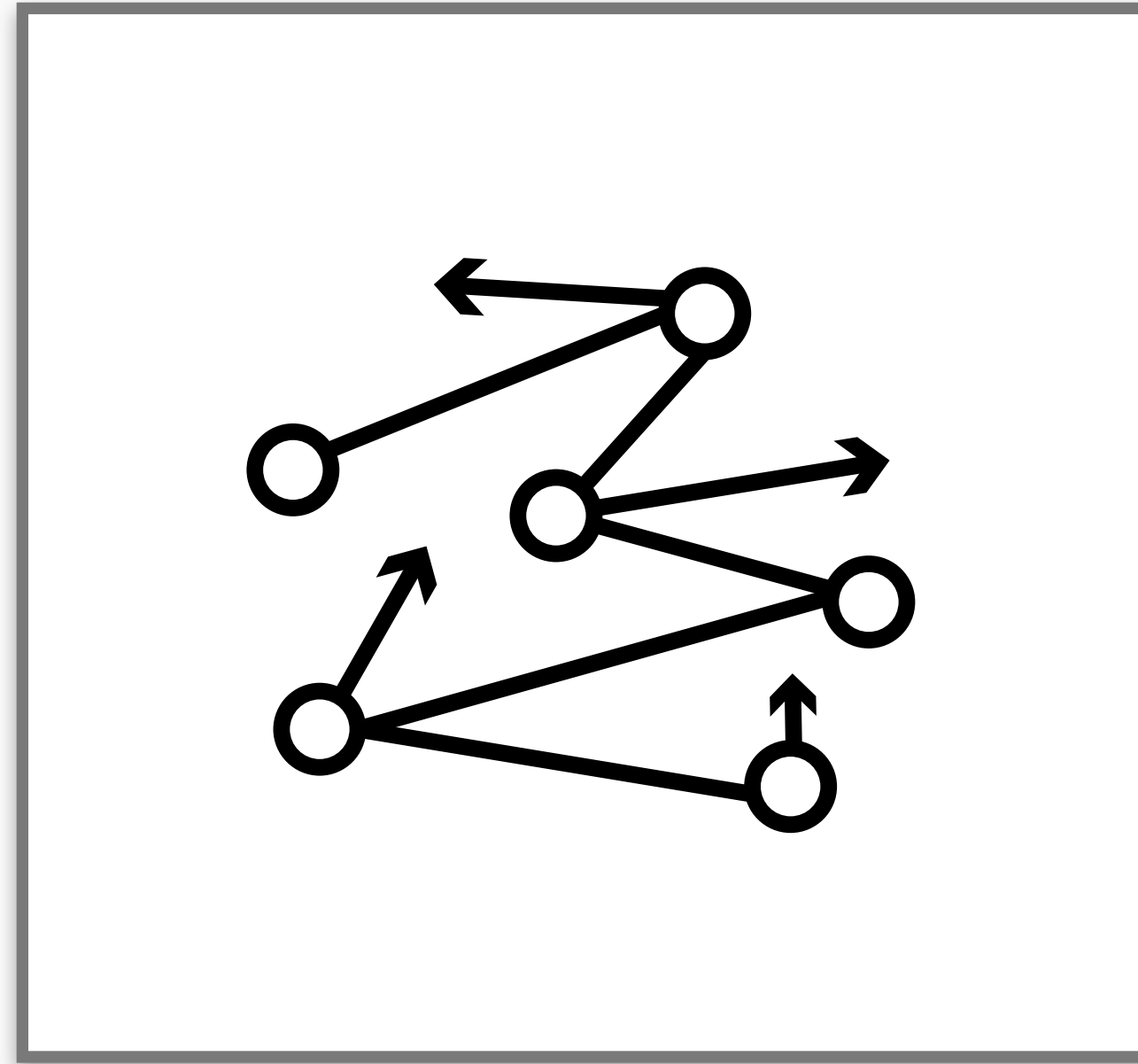
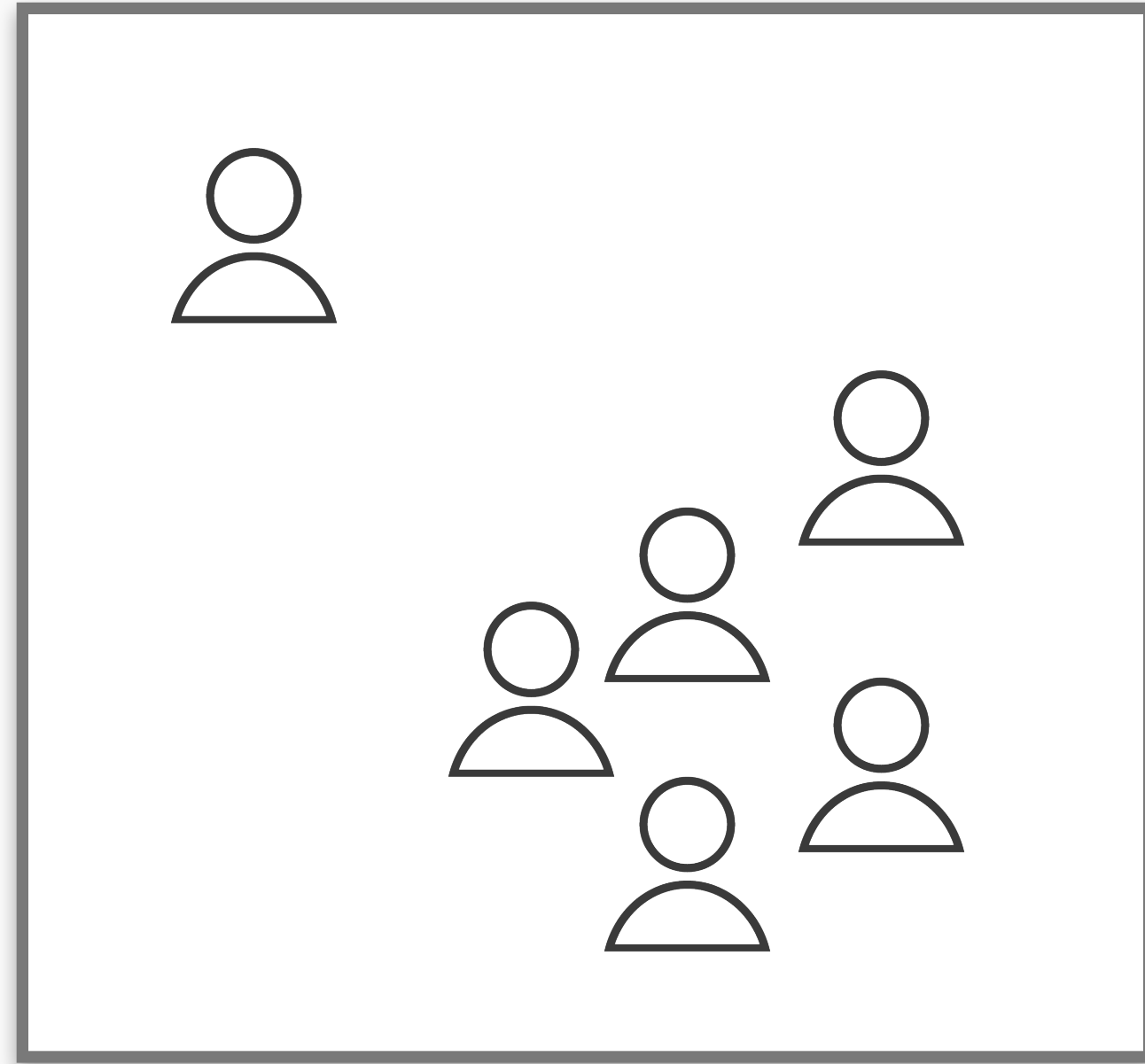
- “Outsider”
- Different role
- Shield/Filter



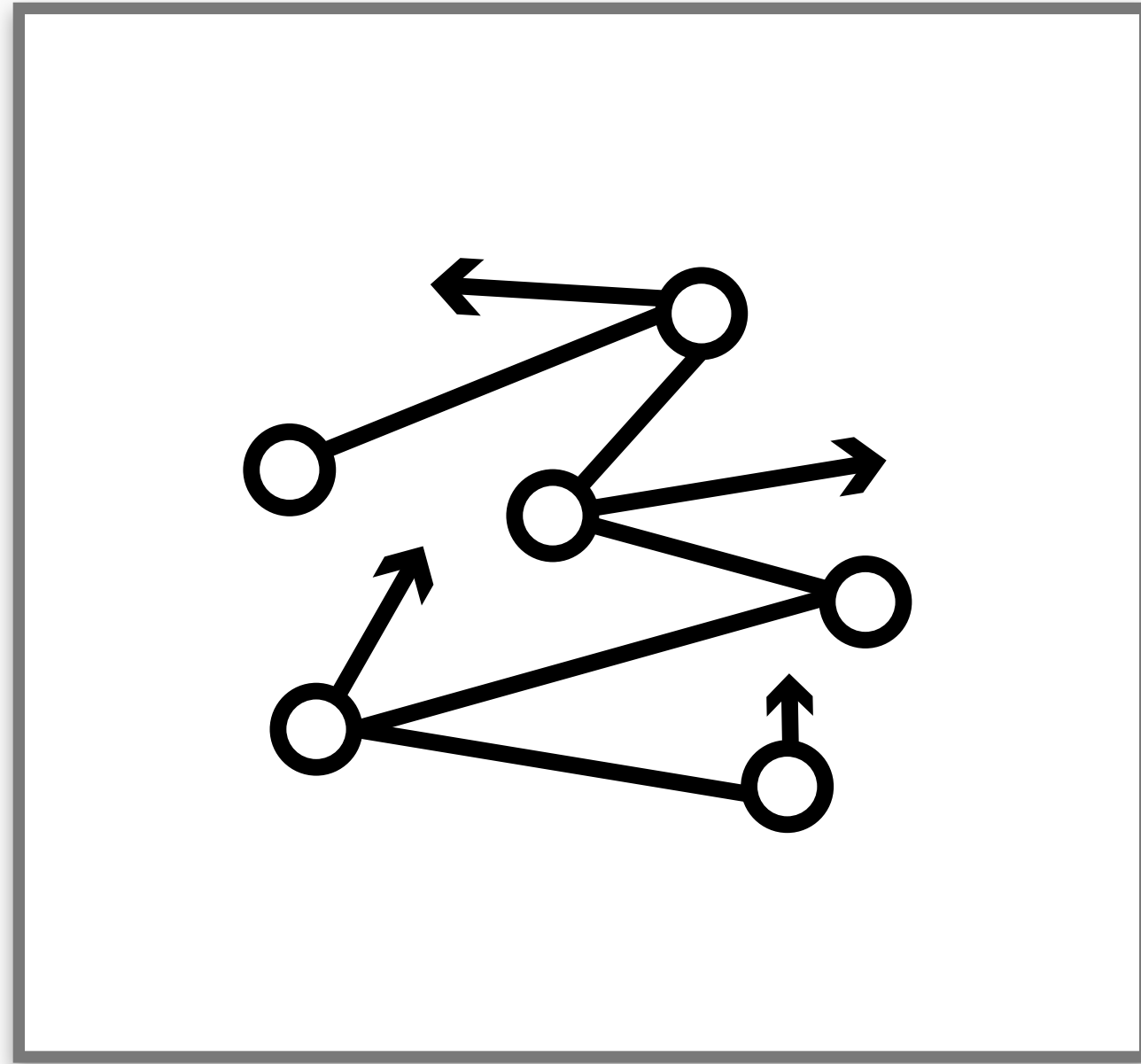
## Feeling Alone



## Feeling Alone



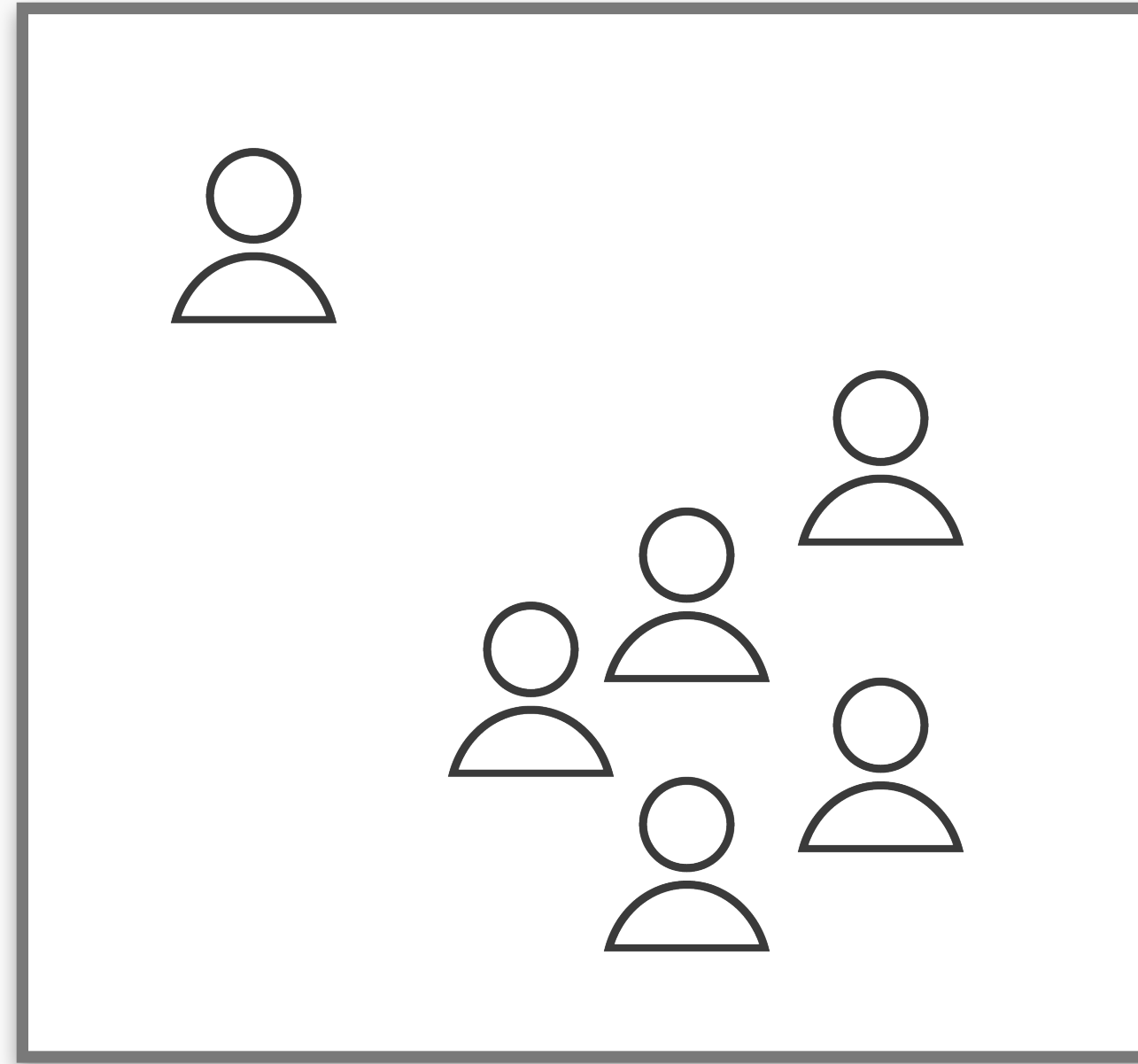
# Uncertainty



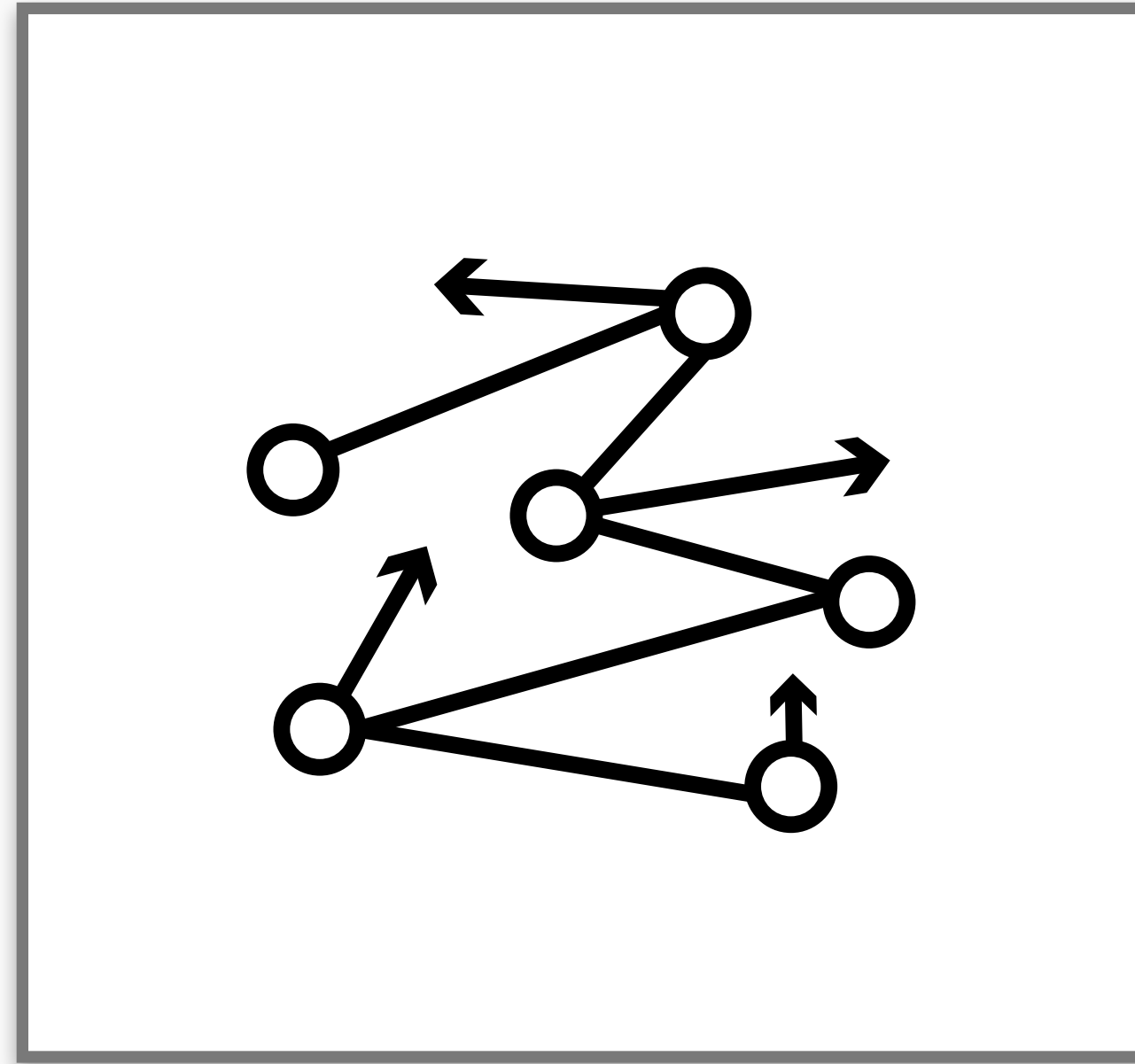
- No right answer
- Binary habit
- Imperfect information



## Feeling Alone

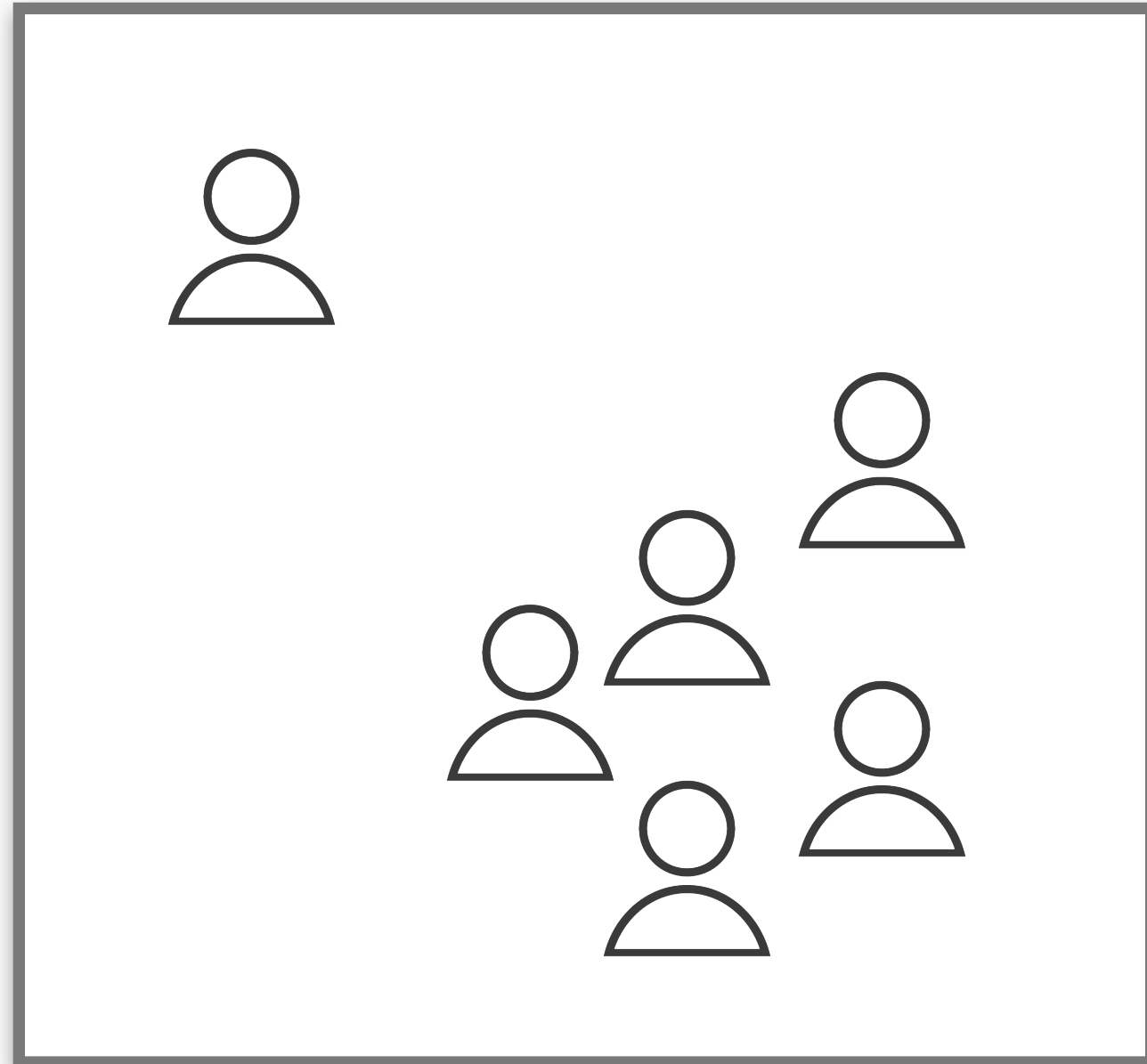


## Uncertainty

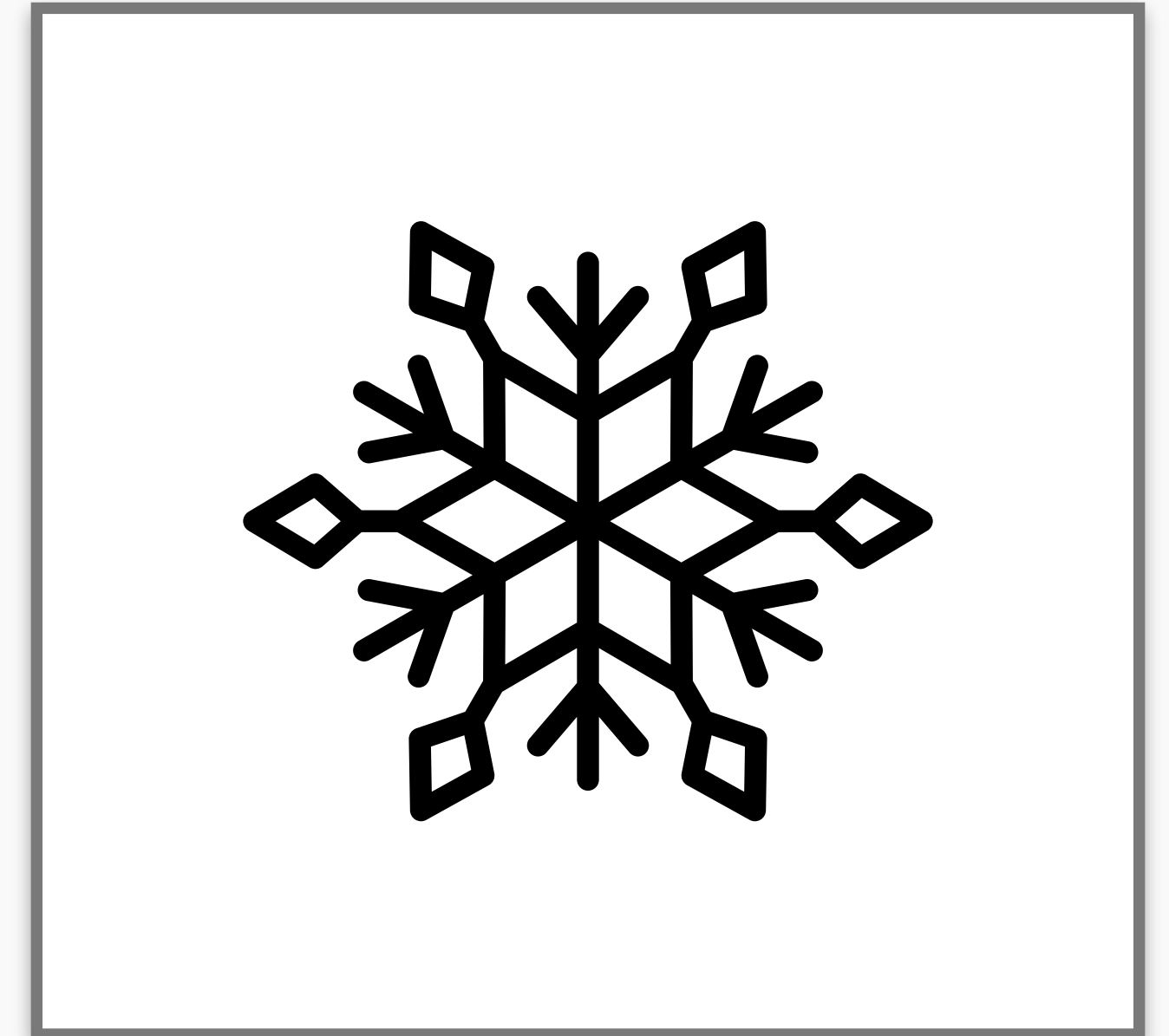
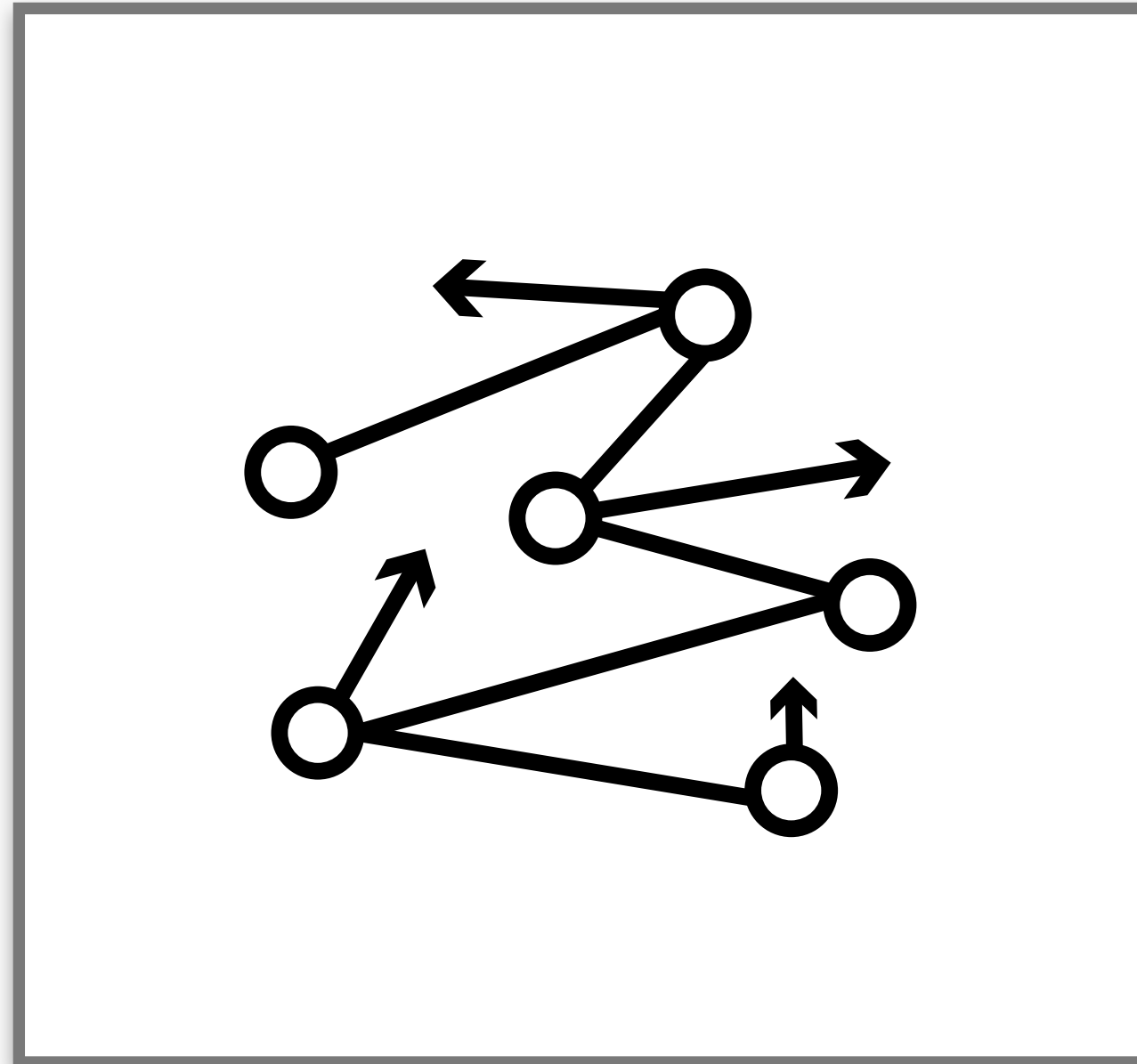




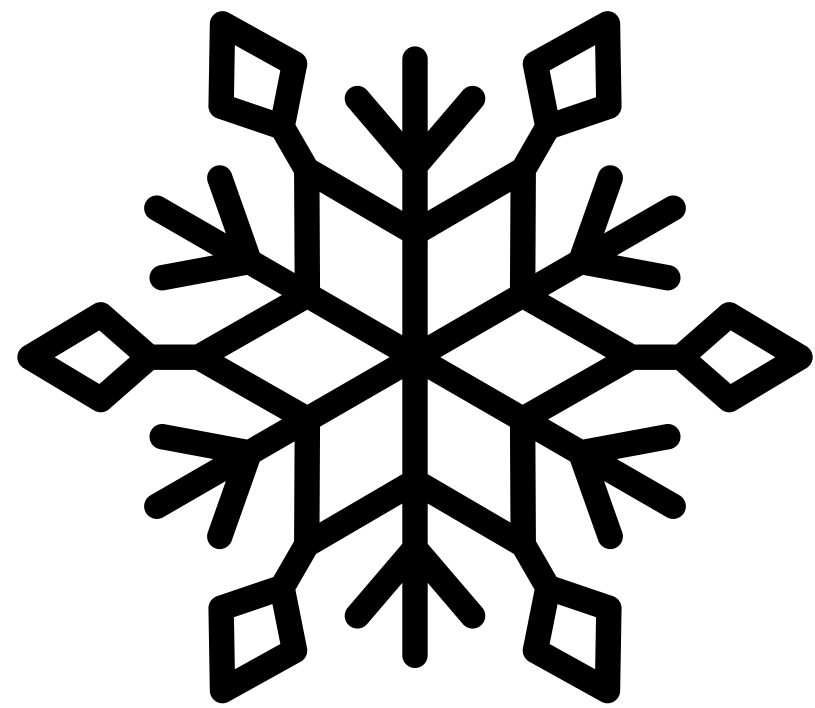
## Feeling Alone



## Uncertainty



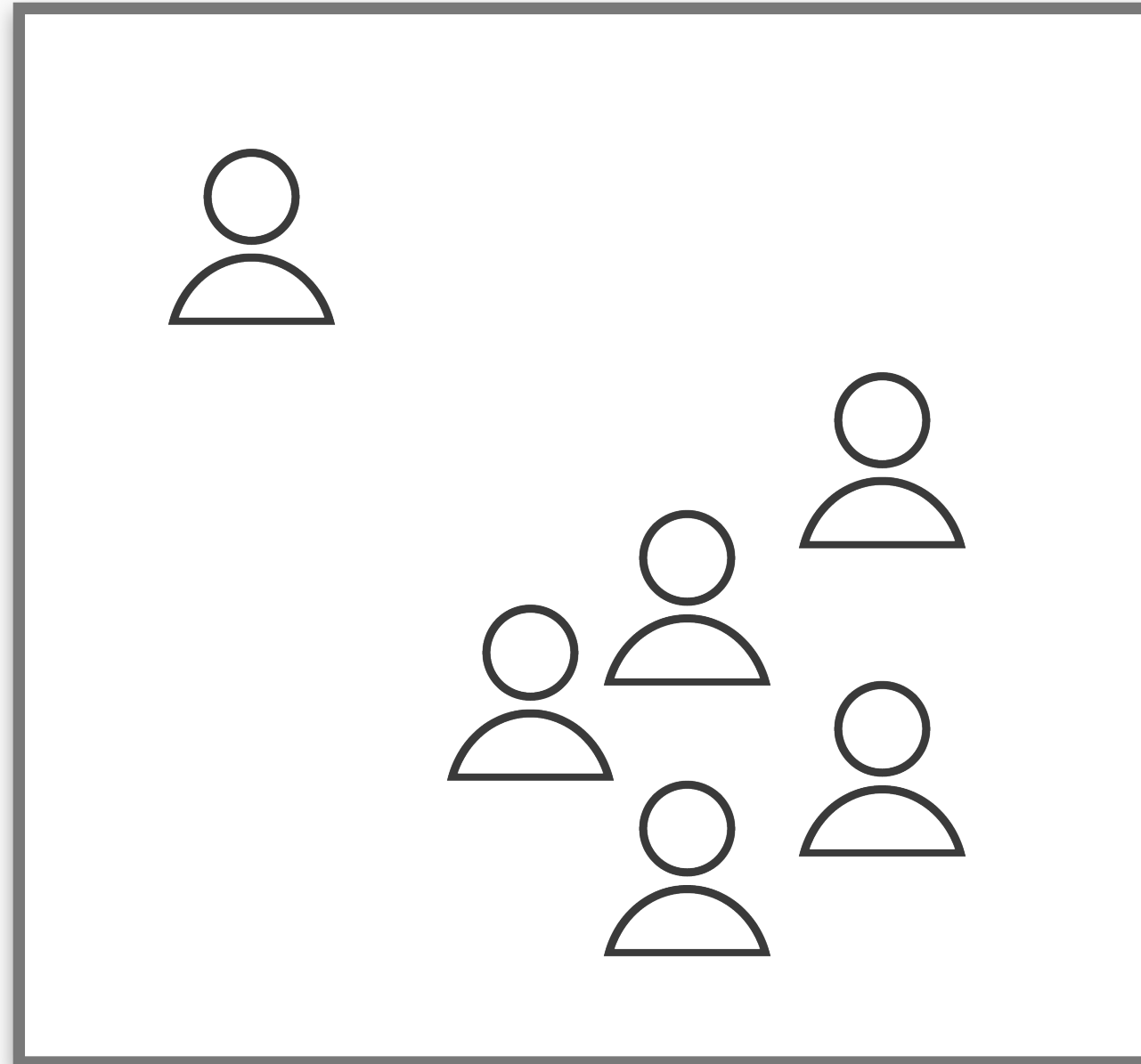
# People are puzzling



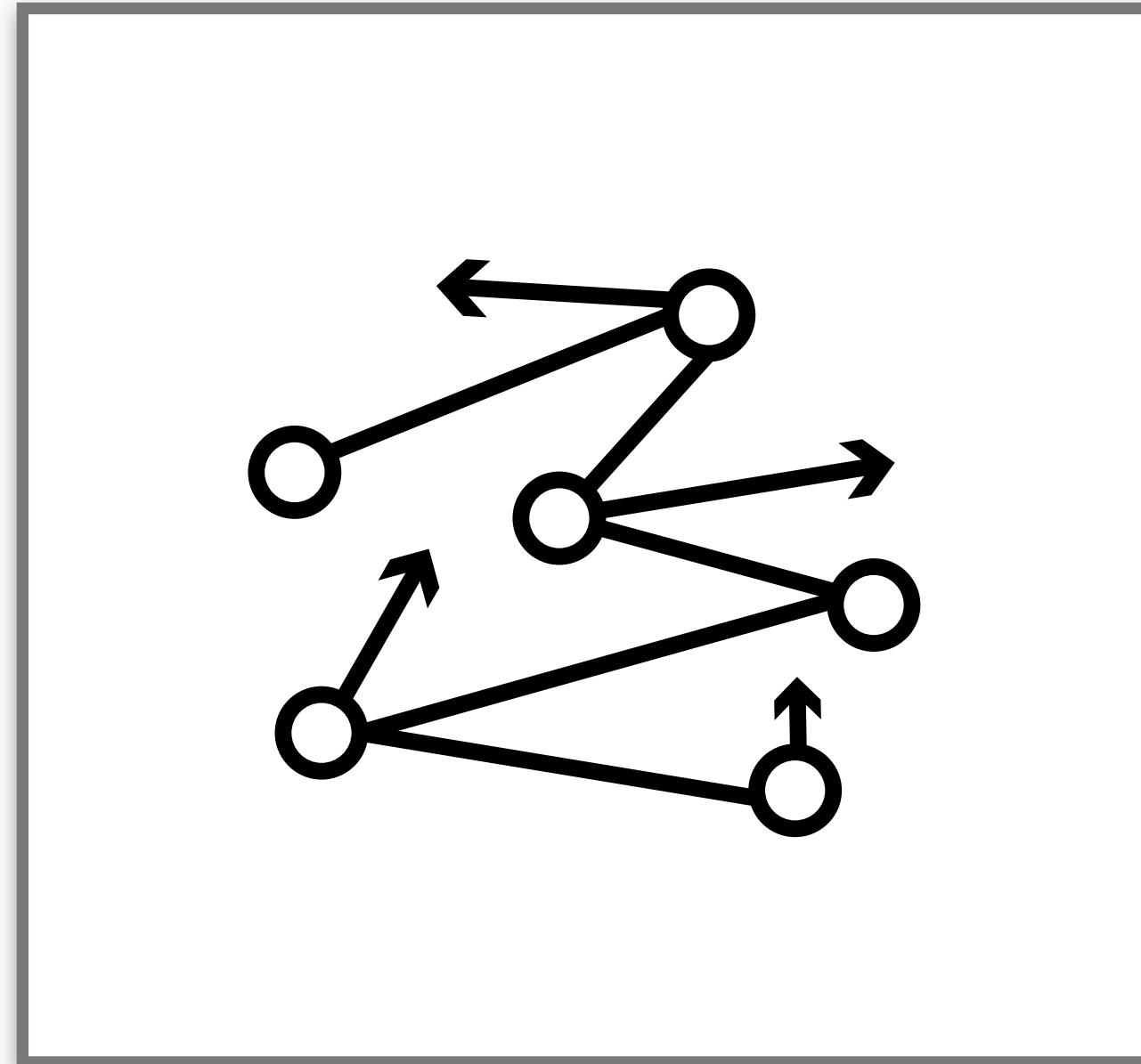
- Unique
- Different Strengths
- Archetypes, ~~stereotypes~~



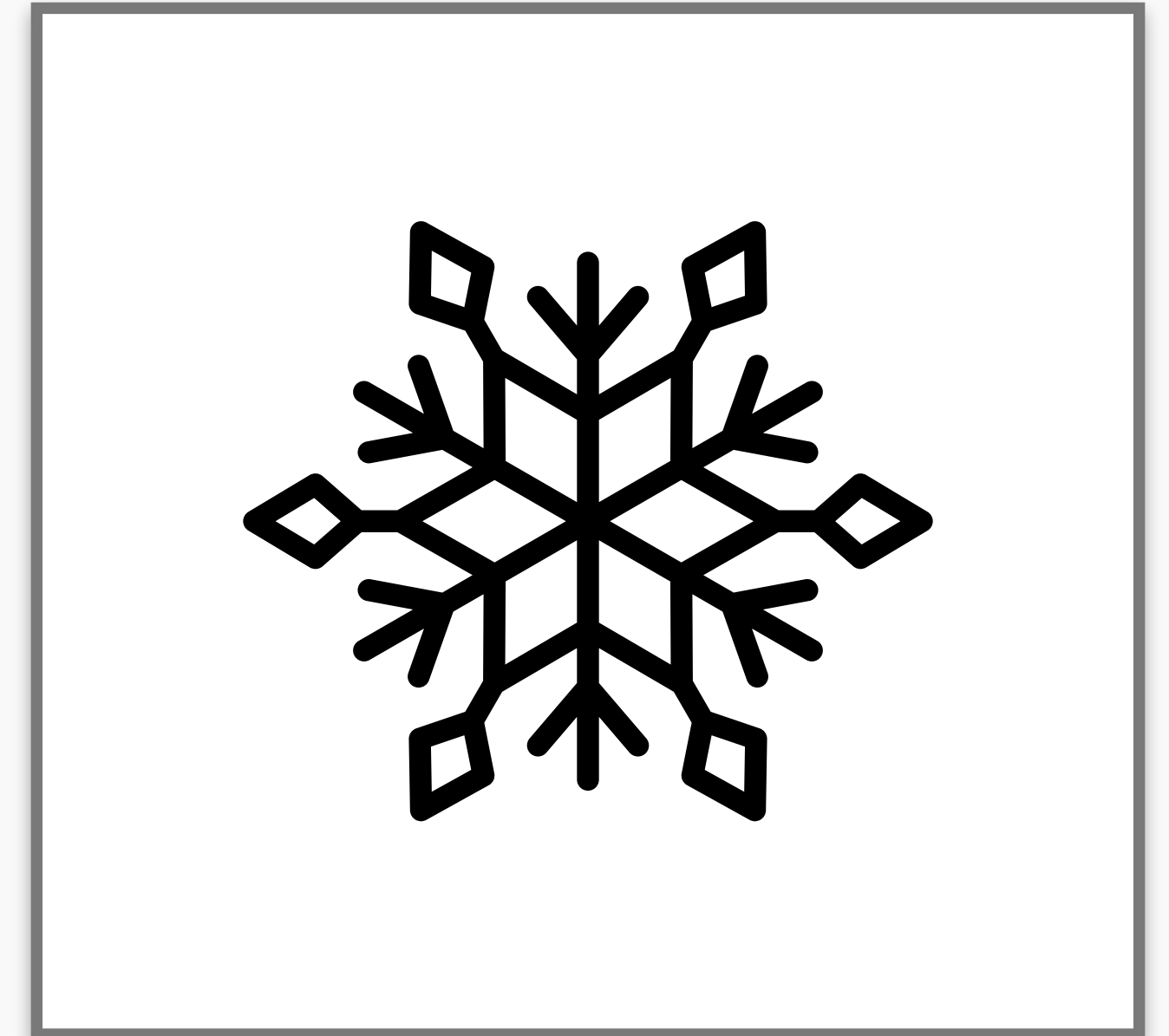
## Feeling Alone



## Uncertainty



## People are puzzling





## Lesson #4

Take comfort that others have  
been on the same Tech Lead  
journey

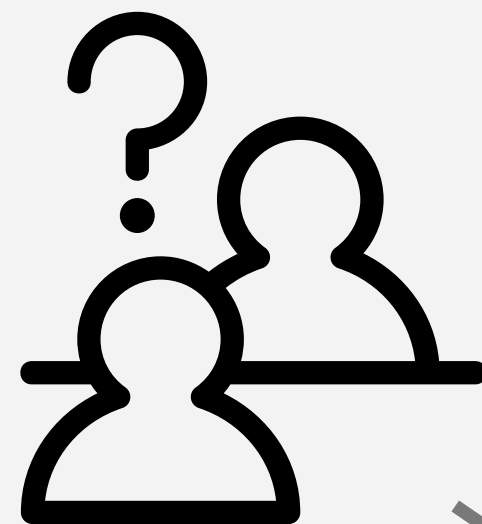
# Build a support structure

 **Top Tip!**

Archetypical Story



Surprises & Struggles



What is a Tech Lead?



A Great Tech Lead





Lessons Learned

# Archetypical Story



## Surprises & Struggles



What is a Tech Lead?



A Great Tech Lead





Lessons Learned



# A Great Tech Lead



# Develop Others



# Develop Others

# Tell or Delegate



# Situational Leadership Model

Tell      Sell      Participate      Delegate



# Situational Leadership Model

Skill

Motivation

Urgency



# Situational Leadership Model

Skill

Motivation

Urgency

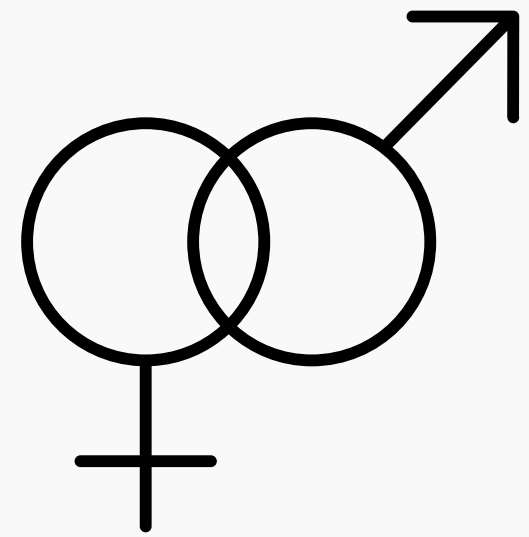


# Tap into Diverse Approaches



# BCG Research (2017)

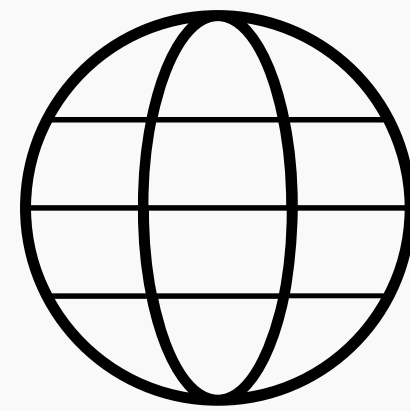
Positive correlation with innovation revenue



Gender



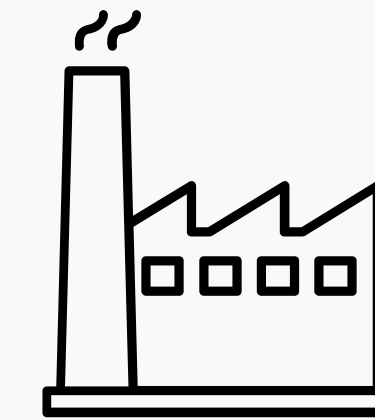
Age



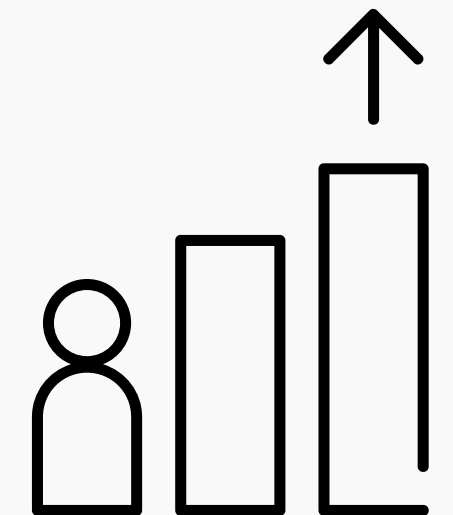
Country of  
Origin



Academic  
Background



Industry



Career  
Path

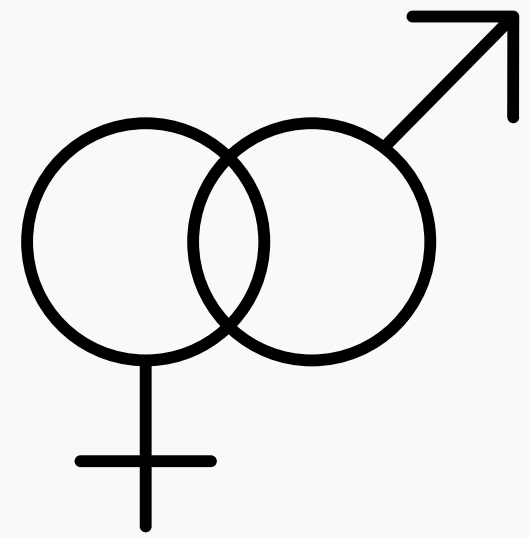
**Source:** The Mix That Matters: Innovation Through Diversity (2017)





# BCG Research (2017)

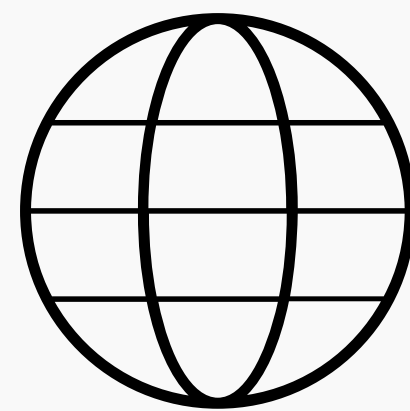
Positive correlation with innovation revenue



Gender



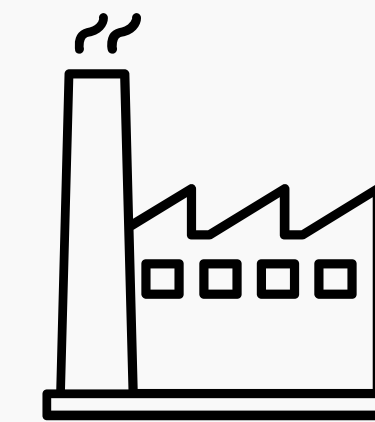
Age



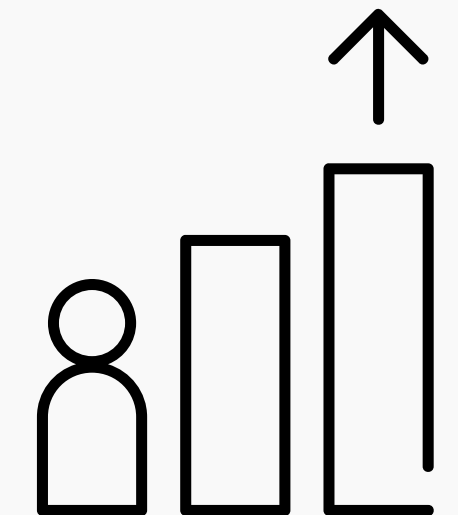
Country of  
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Career  
Path

**Source:** The Mix That Matters: Innovation Through Diversity (2017)



***“Nobody is perfect***

**Source:** Meredith Belbin





A high-angle, close-up photograph of a group of people's hands stacked in a circle, symbolizing teamwork and unity. The hands are of various skin tones and are adorned with several blue wristbands, each featuring the word "EMFASIS" in white capital letters. Some hands also have rings. The background is a warm, reddish-orange color, and the overall image has a soft, slightly blurred quality.

***“Nobody is perfect  
but a **team** can be”***

**Source:** Meredith Belbin





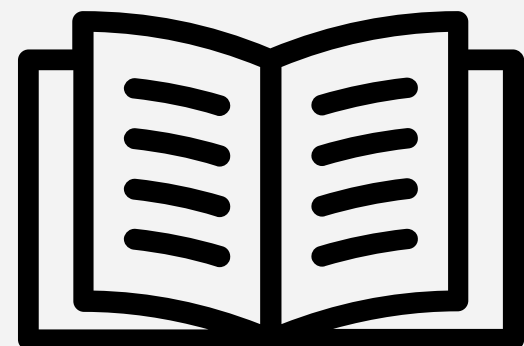




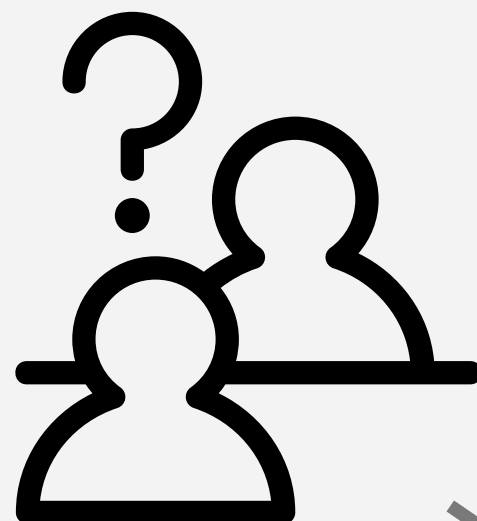
# Lesson #5

Move from **Maker to Multiplier**  
mode

# Archetypical Story



## Surprises & Struggles



What is a Tech Lead?



A Great Tech Lead





Lessons Learned



# KEYS TO GROWTH



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Q&A sli.do #GOTO-TWTL



Tech Lead is a  
**role change**



Move from **Maker** to  
**Multiplier**



**Others** have been on  
this journey



It **requires**  
leadership skills



There are many  
**resources** available





# Questions?

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